



Children's
SOCIETY

Caring for the Future

CELEBRATING
65

years of bringing
relief and happiness
to children in need

— Since 1952 —

MCI (P) 102/01/2017



GIFT

Singapore Children's Society
Annual Report 2016

This page is intentionally left blank.

CONTENTS

PART 1

About Us

2

1.1	Chairman's Message	4
1.2	Highlights of the Year 2016	6
1.3	Organisation Chart	11
1.4	Chairpersons and National Day Awards Recipients	13
1.5	Committee Members 2016/2017	14

PART 2

Our Work

16

2.1	Children Service Centre	18
	<i>Be D Ok 1 Camp</i>	18
	<i>Camp: Operation Rescue</i>	18
	<i>Camp FAMILY</i>	19
	<i>Choo Choo Train</i>	19
2.2	Family Service Centre (Yishun)	20
	<i>Casework and Counselling</i>	20
	<i>LEAP</i>	20
	<i>Storm Riders</i>	20
	<i>Children's Medical Fund</i>	21
2.3	Jurong Youth Centre	22
	<i>TeenStart</i>	22
	<i>TweenStart</i>	22
2.4	Research and Outreach Centre	23
	<i>Compulsory Education Casework</i>	23
	<i>Pre-school Education Outreach and Casework</i>	23
	<i>Project LADDER</i>	24
	<i>KidzLive: I Can Protect Myself</i>	24
	<i>Research Studies</i>	25
	<i>Programme Evaluation</i>	28
	<i>Research Bites</i>	28
	<i>Research Grants</i>	28
	<i>International Society for the Prevention of Child Abuse and Neglect (ISPCAN)</i>	28
	<i>Other Updates</i>	28
2.5	RoundBox @ Singapore Children's Society	29
	<i>Football</i>	29
	<i>FunFit @ RoundBox</i>	29
	<i>Jam Band</i>	30
	<i>RoundBox Youth Leadership Programme</i>	30
2.6	Student Care Centre (Henderson)	31
	<i>Group Reading Programme</i>	31
	<i>KidzSHinE @ Henderson</i>	32
2.7	Student Service Hub (Bukit Merah)	33
	<i>Bully-Free Programme</i>	33
	<i>Project CABIN</i>	34
	<i>Tinkle Friend</i>	34
	<i>Vulnerable Witness Support Programme</i>	35

2.8	Sunbeam Place	36
	<i>Edusave Awards</i>	36
	<i>X-Factor Finale 2016</i>	37
2.9	Talks and Workshops Programmes Centre	38
	<i>Project Relate</i>	38
	<i>Talks and Workshops</i>	38
2.10	VOX @ Singapore Children's Society	39
	<i>Project Vantage</i>	39
	<i>Vividly VOX Fiesta</i>	39
	<i>VOX Youth Awards</i>	40
2.11	Youth Service Centre (Toa Payoh)	41
	<i>Beyond Parental Control (BPC)</i>	41
	<i>Pre-complaint Screening</i>	41
	<i>BPC Pre-complaint Mediation</i>	41
	<i>BeaconWorks</i>	42
	<i>BPC Statutory Supervision Order</i>	42
	<i>BPC Parents Mandated Order</i>	42
	<i>BPC Investigation</i>	42
	<i>Functional Family Therapy</i>	43
	<i>Guidance Programme</i>	43

PART 3

Our Volunteers, Donors and Staff

44

3.1	Congratulations to the Recipients of Singapore Children's Society Awards 2016	46
3.2	Events that Promote Family Bonding	47
3.3	Hear What They Say	48

PART 4

Facts and Figures

50

4.1	Service Statistics	51
4.2	Financial Information Summary	53
4.3	Audited Financial Information 2016	54
4.4	Major Donors	56
4.5	Our Accolades	60

Annual Report Editorial Committee

Asst Prof Wernmei Yong Ade
Ms Jennifer Quong
Dr Regina Lee
Ms Shen Xuesheng
Ms Wu Wan Ying

Unique Entity Number: S62SS0057G

PART 1

About Us

“

*To endow the
greatest gift:
The gift of
education,
shelter, love**

”

* Adapted from 'Make Me a Child' by Prof Woo Keng Thy

Our Mission

To bring relief and happiness to children in need

Our Vision

To be a leading edge organisation in promoting the well-being of the child

Our Core Values



Compassion
and Caring



Commitment



Professionalism



Integrity



Openness
to Change

Our Patron-in-Chief

President Tony Tan Keng Yam

Patron for 1000 Enterprises and 1000 Philanthropists for Children-in-Need

Mr Teo Chee Hean

Deputy Prime Minister and Coordinating Minister for National Security

Singapore Children's Society protects and nurtures children and youth of all races and religions, especially children, youth and families in need. Established in 1952, its services have evolved to meet the changing needs of children. Today, Children's Society operates 11 service centres islandwide, offering services in the four categories of: Vulnerable Children Services, Children and Youth Services, Family Services, and Research and Advocacy.

Vulnerable Children Services

Protecting and Guiding Vulnerable Children

We provide fundamental care and guidance to children as what their parents and guardians should provide.

Children and Youth Services

Nurturing and Inspiring Our Children and Youth

We provide value-adding care, nurture and inspire children and youth, to complement what their parents and guardians provide.

Family Services

Supporting and Strengthening Our Families in Need

We support and strengthen families in need by working together with them.

Research and Advocacy

A Voice for Our Children and Their Future

We perform an advocacy role as the voice of children and their future.



1.1 Chairman's Message

Annual Report 2016

As we enter a new world order, nobody can really predict what is in store for us. Globally, Brexit and Trump's protectionist, anti-globalisation and anti-immigration policies are expected to continue to bring unexpected changes politically and economically. We have to be prepared for greater uncertainties and disruptions in order to not only survive but thrive in a confused global environment.

Singapore's GDP grew by 2% in 2016 compared to 1.9% in 2015. The projected GDP growth for 2017 is 1% to 3%. The period of high single digit or double digit growth is behind us. Some sectors of our economy are facing tough cyclical and structural challenges, resulting in layoffs and low job creation. This will have a negative impact on more Singaporeans. Demand for Singapore Children's Society's services is expected to go up, thus the theme for this year's Annual Report, 'Gift' underscores Singapore Children's Society's commitment to bring the gift of care and happiness to the children in need, even as we go through another very challenging year.

In 2016, Children's Society was honoured to be a recipient of the inaugural Charity Transparency Awards. We continued to consolidate our services to ensure that our resources would be most effectively utilised to meet the increasing demand. We began the year with a Strategic Planning Meeting to review our Mission and Strategic Thrusts. We launched our 27th Project CABIN at Peicai Secondary School. To expand our reach to upper primary school students, we opened a new drop-in centre, called DEN @ JYC, for children aged 9 to 12. We also had our first combined Children's Day celebration involving Children Service Centre, Student Care Centre (Henderson) and Sunbeam Place. Our Bully-Free Roadshow and YouthGIG continued to engage young beneficiaries in the community. Ms Grace Fu, Minister for Culture, Community and Youth, delivered our 10th Singapore Children's Society Lecture – Our Children, Their Hopes and Future. It was another busy, but very meaningful year for us.

Children's Society's total expenditure was \$15.88 million, 15% higher than the previous year's

expenditure of \$13.86 million. Our total staff strength increased from 180 in 2015 to 190, as we continued to increase our capacity and deepen our skills to meet the growing demands for our services.

Due to the slow economy, our total donation for 2016 was \$13.06 million, which was 10% lower than 2015. We experienced an overall decline in both individual and corporate donations. We will continue to actively engage our donors and implement innovative strategies to reach out to more donors.

At our Awards presentation ceremony in 2016, our Guest-of-Honour, Mr Ong Ye Kung, then-Acting Minister for Education (Higher Education and Skills) & Senior Minister of State, Ministry of Defence, presented awards to 52 deserving volunteers and donors. They gave up their valuable time or donated generously to support our work with the children, youth and families under our care. It is with heartfelt gratitude that I wish to thank all our volunteers and donors for their dedication and contribution.

In conclusion, I would like to express my deep appreciation and thanks to the Executive Committee and Standing Committee members, and our staff for their commitment and good work. As we celebrate our 65th anniversary in 2017, I am also deeply thankful to our members, volunteers, donors and well-wishers, for staying on course with us in working closely together to bring relief and happiness to the children in need.



Mr Koh Choon Hui PJG JP
Chairman
Singapore Children's Society

“

Demand for Singapore Children's Society's services is expected to go up, thus the theme for this year's Annual Report, 'Gift' underscores Singapore Children's Society's commitment to bring the gift of care and happiness to the children in need, even as we go through another very challenging year.

”

1.2 Highlights of the Year 2016

Mar



Strategic Planning Meeting

The Society's Executive Committee members, Chief Executive Officer, heads of department and key staff came together at the Strategic Planning Meeting on 5 March to discuss on our mission, strategic thrusts and our 'risk register', which is part of our risk governance. Held at PARKROYAL on Beach Road, the feedback gathered will improve our ability to deliver our services.



1000 Enterprises and 1000 Philanthropists for Children-in-Need Appreciation Dinner

To thank the 1,639 companies and individuals who participated in the 1000 Enterprises for Children-in-Need (1000E) and 1000 Philanthropists (1000P) programmes, the Society held an appreciation dinner on 18 March at Pan Pacific Singapore. The programmes' Patron, Mr Teo Chee Hean, Deputy

Apr



Launch of 27th Project CABIN – The Powerhouse

The Society's 27th Project CABIN was launched by Mr Baey Yam Keng, Parliamentary Secretary, Ministry of Culture, Community and Youth, at Peicai Secondary School on 15 April. A school-based drop-in facility for character and life skills development, CABINs provide a positive and conducive environment for youth after school hours. This CABIN is named The Powerhouse by the students as they envision it to be a place filled with energy and zest.

Prime Minister and Coordinating Minister for National Security, was the Guest-of-Honour. Two 1000E and 1000P ambassadors, Mr Alan Tan Gim Guan and Mr Mohan K. Vaswani, were appointed that evening.

May



1000E Charity Golf

The Society's 1000E Charity Golf tournament, aimed at rallying the Society's corporate donors as well as other golf enthusiasts from the business fraternity, was held at The Singapore Island Country Club on 13 May. The players teed off in the afternoon and attended a dinner and prize presentation in the evening with Guest-of-Honour Dr Lam Pin Min, Minister of State for Health.

Jun



Launch of DEN @ JYC

Guest-of-Honour Mr Desmond Lee, Senior Minister of State for Home Affairs and National Development, and Adviser to Jurong GRC Grassroots Organisations launched the Society's first drop-in centre for children aged 9 to 12 called DEN @ JYC on 20 July. DEN, which stands for Discover, Empower and Nurture, represents the core principles which the Centre aims to incorporate into its programmes.

Singapore Children's Society Awards

The Singapore Children's Society Awards took place on 15 June at Pan Pacific Singapore. Then-Acting Minister for Education (Higher Education and Skills) and Senior Minister of State, Ministry of Defence Mr Ong Ye Kung was the Guest-of-Honour. In total, 52 donors and volunteers were recognised for their contributions.



1.2 Highlights of the Year 2016

Aug



Walk for Our Children

Over 3,000 participants participated in the Society's annual fundraising event Walk for Our Children 2016, held on 14 August at Bayfront Event Space, next to The Shoppes at Marina Bay Sands. Guest-of-Honour Mr Ng Chee Meng, then-Acting Minister for Education (Schools) and Senior Minister of State, Ministry of Transport launched the 3.5-km walkathon themed 'Coming Together: Celebrating Harmony in Diversity'.

Sep



Tribute to Volunteers

In appreciation of the Society's volunteers' hard work and dedication, they were treated to a sumptuous buffet brunch followed by a screening of 'Miss Peregrine's Home for Peculiar Children' at Golden Village VivoCity on 1 October.

Charity Transparency Awards 2016

The Society was awarded the inaugural Charity Transparency Awards 2016 on 28 September by the Charity Council for our transparency and disclosure practices.

(Photo by Charity Council)





Children's Day Celebration

About 140 children from Children Service Centre, Student Care Centre (Henderson) and Sunbeam Place came together for an inter-centre Children's Day celebration on 7 October at Henderson Community Club. As a lead-up to the Society's inaugural combined celebrations, the children performed community service to show their appreciation to the people around them.



(Photo by Ministry of Social and Family Development)

Photo Contest Prize Presentation Ceremony

The Society held its first Photo Contest themed 'Happy Faces', which aimed to highlight the importance of spending time and creating memories with family and friends. The contest ran on the Society's Facebook page through August. Winners were invited to a Prize Presentation Ceremony on 15 October at National Design Centre. Assoc Prof Muhammad Faishal Ibrahim, Parliamentary Secretary, Ministry of Education and Ministry of Social and Family Development graced the event as the Guest-of-Honour.

10th Singapore Children's Society Lecture

Ms Grace Fu, Minister for Culture, Community and Youth, took the podium at the National Museum of Singapore's Gallery Theatre on 8 October. She delivered a lecture titled 'Our Children, Their Hopes and Future'.



(Photo by Ministry of Culture, Community and Youth)

1.2 Highlights of the Year 2016

Oct



Bully-Free Roadshow

In our recent cyberbullying research, we found out that cyber victims reach out to peers and parents when they are targeted. Our roadshow, themed 'Delete Cyberbullying' then aimed to reach out to parents, children and youth to spread the message: delete cyber bullying for a better and safer internet world. Over 930 people participated in the Bully-Free Roadshow held at E!Hub, Downtown East on 21 and 22 October.



Free Market

The Free Market, organised by Youth Service Centre (Toa Payoh) and RoundBox @ Singapore Children's Society, was held at OnePeople.sg on 19 November. About 250 youth and their families received items donated by well-wishers, and were treated to an afternoon of fun and games.

Nov



YouthGIG

Themed 'Giving Back', 30 beneficiaries from Jurong Youth Centre organised YouthGIG 2016, an annual project that aims to provide members an opportunity to GAIN self-confidence, INSPIRE other youth, and GIVE back to the community. Collectively, the beneficiaries delivered packed dinner to the elderly in the neighbourhood on 7 and 9 November, brought the elderly from an elderly daycare centre to Gardens by the Bay on 9 December, and performed for them on 13 December.

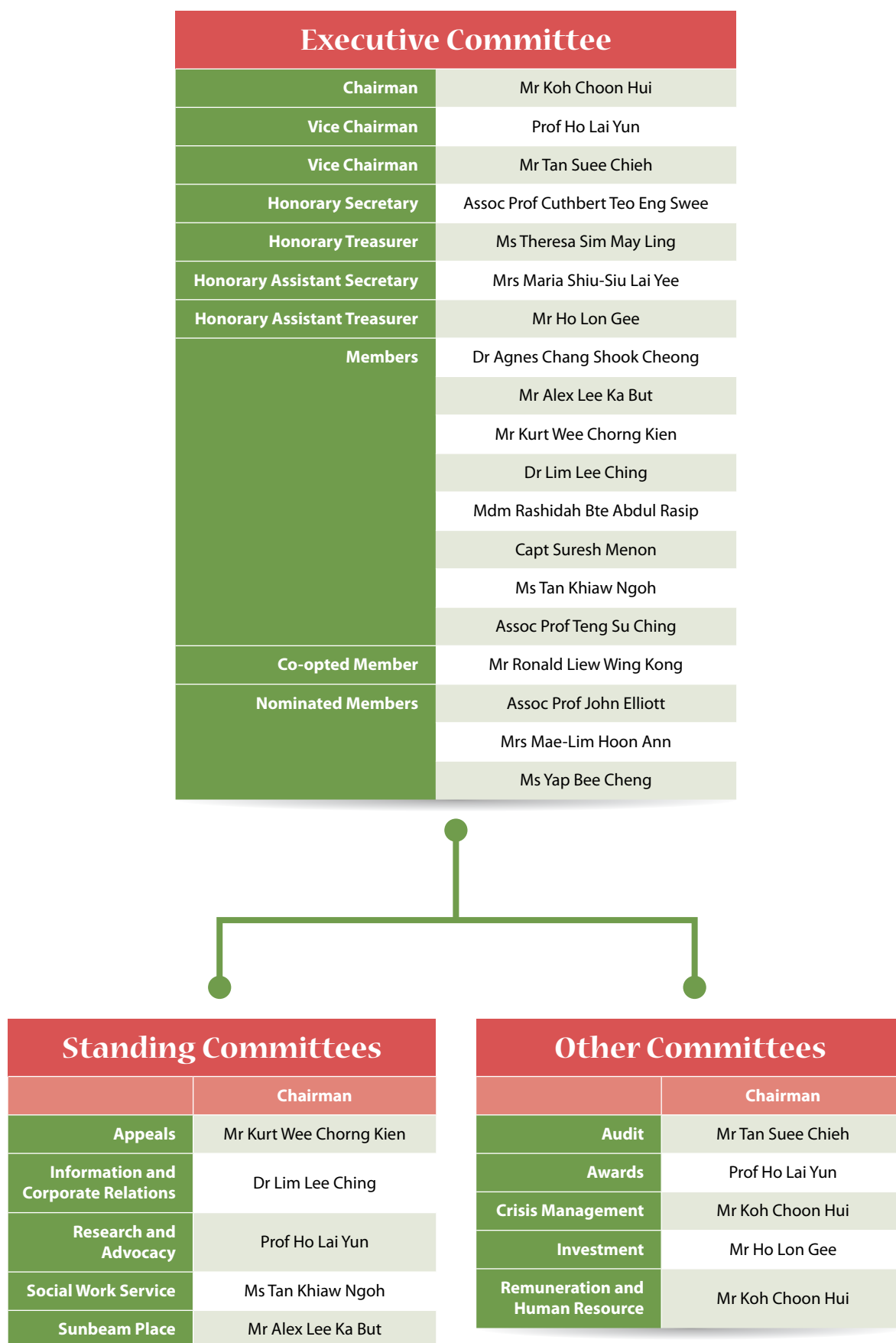


Charity Gala Dinner

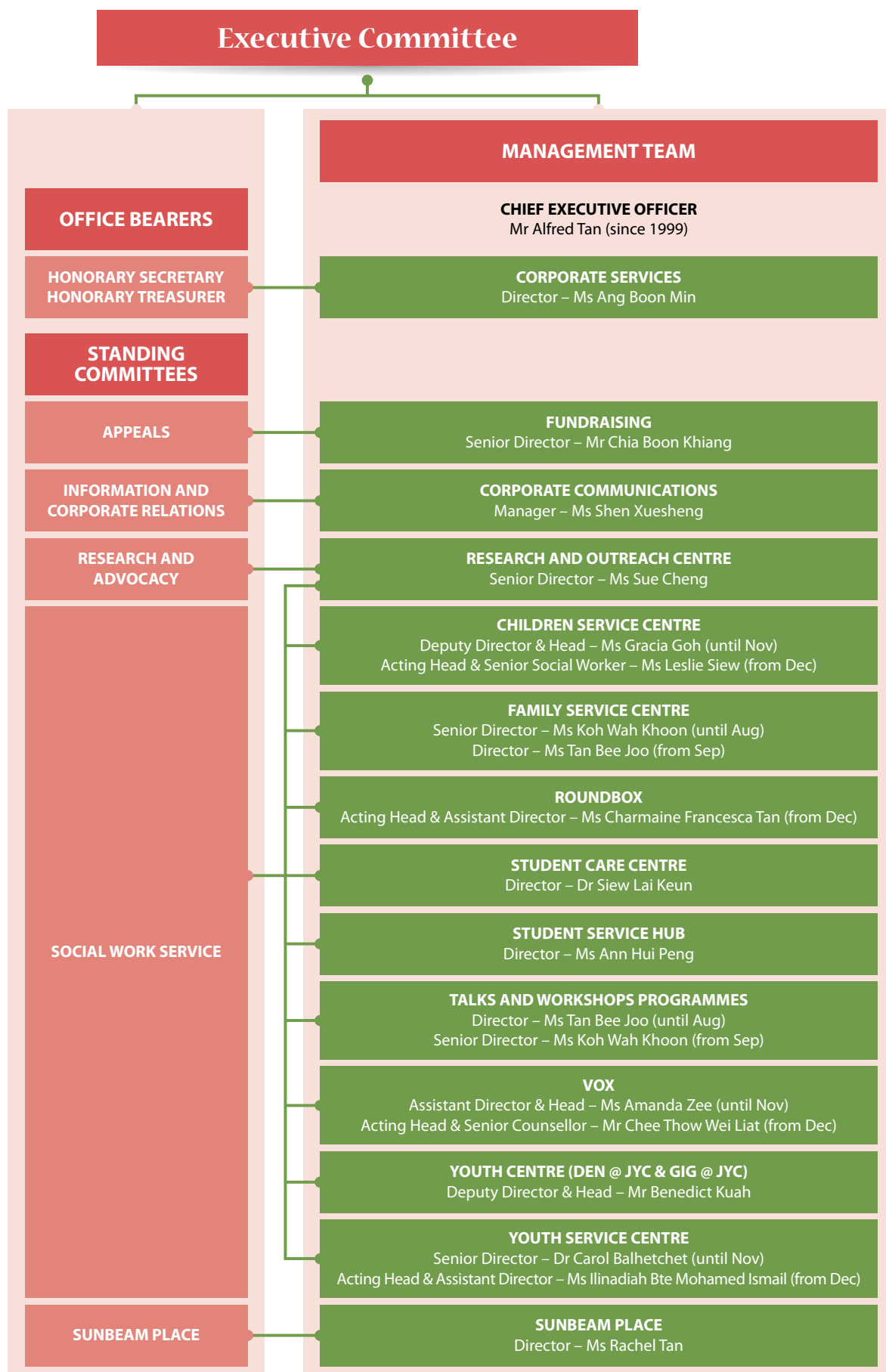
The Society's final major fundraising event of the year, the Charity Gala Dinner 2016, was held at The Ritz-Carlton, Millenia Singapore on 24 November. Mr Chan Chun Sing, Minister, Prime Minister's Office was the Guest-of-Honour at the biennial event.

Dec

1.3 Organisation Chart



1.3 Organisation Chart



1.4 Chairpersons of Singapore Children's Society

For over sixty years, we are privileged to have had highly dedicated professionals and civic-minded citizens heading Singapore Children's Society.

Chairperson	Years Served
Mrs K M Smyth	1952 – 1954
Dr Gopal Haridas	1954 – 1956
Prof E S Monteiro	1956 – 1961
Mr J E Lloyd	1961 – 1963
Prof Wong Hock Boon	1963 – 1965
Mr Francis Thomas	1965 – 1970
Dr M G John	1970 – 1973
Dr Koh Eng Kheng	1973 – 1978
Mr Koh Choon Hui	1978 – Current

National Day Awards Recipients

The following members of our Society were honoured by the Singapore Government for their significant contribution to social service.

The Meritorious Service Medal (Pingat Jasa Gemilang)	
2011	Mr Koh Choon Hui

The Public Service Star (Bar) Bintang Bakti Masyarakat (Lintang)	
1993	Dr Koh Eng Kheng
2001	Mr Koh Choon Hui
2007	Mr S C Lim
2011	Mr Peter Joe Chia

Public Service Star (Bintang Bakti Masyarakat)	
1985	Dr Koh Eng Kheng
1991	Mr Koh Choon Hui
1992	Mr Peter Joe Chia
1994	Ms Susan Verghese
1995	Dr Lim Hwee Leng
1996	Mr Leslie Yong
1997	Mr S C Lim
1997	Dr Ngiam Tee Liang
2001	Dr Stephanie Leonard
2002	Mr Gwee Lian Kheng
2009	Mrs Mae-Lim Hoon Ann
2010	Prof Ho Lai Yun
2013	Mr Wong Yew Meng

Public Service Medal (Pingat Bakti Masyarakat)	
1980	Dr Koh Eng Kheng
1984	Mr Koh Choon Hui
1984	Mr Peter Joe Chia
1985	Ms Susan Verghese
1986	Dr Lim Hwee Leng
1986	Mr S C Lim
1987	Mr Safdar A Husain
1988	Mr Leslie Yong
1989	Dr Stephanie Leonard
1991	Dr Ngiam Tee Liang
1994	Mr Gwee Lian Kheng
1996	Mrs Mae-Lim Hoon Ann
1999	Mr Yeo Khee Gee
2000	Mr Yew Hang Meng
2003	Assoc Prof Teng Su Ching
2006	Prof Ho Lai Yun
2007	Assoc Prof John Elliott
2013	Mr Alex Lee Ka But

1.5 Committee Members 2016/2017

Name	Executive	Appeals	Information and Corporate Relations	Research and Advocacy	Social Work Service	Sunbeam Place	Audit	Awards	Crisis Management	Investment	Remuneration and Human Resource
Mr Koh Choon Hui ¹ <i>PJG, JP</i>	Chairman (since 1978)								Chairman	Member	Chairman
Prof Ho Lai Yun <i>BBM, JP</i>	Vice Chairman (since 2002)			Chairman		Advisor		Chairman	Vice Chairman	Member	Member
Mr Tan Suee Chieh	Vice Chairman (since 2008)						Chairman				
Assoc Prof Cuthbert Teo Eng Swee ² <i>PPA(G)</i>	Honorary Secretary (since 2015)			Advisor *	Member			Member	Member		Member
Ms Theresa Sim May Ling ³	Honorary Treasurer (since 2015)							Member		Member	Member
Mrs Maria Shiu-Siu Lai Yee	Honorary Asst Secretary (since 2014)			Member *							
Mr Ho Lon Gee	Honorary Asst Treasurer (since 2015)									Chairman	
Dr Agnes Chang Shook Cheong	Member (since 2004)				Vice Chairman						
Mr Alex Lee Ka But <i>PBM, JP</i>	Member (since 1999)			Member	Member	Chairman		Member	Member		Member
Mr Kurt Wee Chong Kien	Member (since 2007)	Chairman						Member	Member	Member	Member
Dr Lim Lee Ching	Member (since 2013)		Chairman (from May)						Member (from May)		Member (from May)
Mdm Rashidah Bte Abdul Rasip <i>PPA(P)</i>	Member (since 2011)				Member						
Capt Suresh Menon	Member (since 2016)					Vice Chairman (from May)					
Ms Tan Khiaw Nghoh	Member (since 2015)				Chairman			Member	Member		Member
Assoc Prof Teng Su Ching <i>PBM, JP</i>	Member (since 1992)		Advisor (from May)					Member	Member (till May)		Member (till May)
Mr Lim Hong Beng	Co-opted Member (till Apr)	Member (till Jul)									
Mr Ronald Liew Wing Kong	Co-opted Member (since 2016)										
Assoc Prof John Elliott <i>PBM</i>	Nominated Member (since 2011)			Vice Chairman #							
Mrs Mae-Lim Hoon Ann <i>BBM</i>	Nominated Member (since 2014)			Member		Member					
Ms Yap Bee Cheng	Nominated Member (since 2016)					Member					

Singapore Children's Society is governed by the Executive Committee which has overall responsibility for policy making and governance. Members of the Committees are volunteers and receive no monetary remuneration for their contribution.

¹ Mr Koh Choon Hui is a Company Director.

² Assoc Prof Cuthbert Teo Eng Swee is a Forensic Pathologist at the Health Sciences Authority.

³ Ms Theresa Sim May Ling is a Partner at PricewaterhouseCoopers LLP.

Assoc Prof John Elliott is also the Research Committee Chairman.

Name	Appeals	Information and Corporate Relations	Research and Advocacy	Social Work Service	Sunbeam Place	Audit	Investment
Dr Alice Seng Seok Hoon		Member		Member			
Mrs Amy Fam				Member (till Apr)			
Ms Anna Irene Wong-Yeow				Member (from Jul)			
Mr Brendon Yeo	Member						
Dr Brian Yeo				Advisor			
Dr Chan Chee Hoe					Member		
Mr Chan Eng Thai					Member		
Ms Chang Rui Hua		Member					
Dr Cheung Hoi Shan			*				
Dr Christina Ong					Member		
Assoc Prof Daniel Fung Shuen Sheng			Member *				
Capt David Eliathamby					Member		
Mr Eric She Zhaozuo			Member (till Jan)				
Mr Gwee Lian Kheng <i>BBM</i>							Member
Mr Harry Chua Chin Nam						Member	
Assoc Prof Isabella Wong				Member			
Supt James Pang			Member (from Jul)				
Ms Jennifer Quong		Member					
Dr Kevin Koh Tse-Chung					Member		
Mr Koh Yeong-Kheng	Member						
Dr Lee Jee Mui	Member						
Dr Lena Lee Siow Ling		Member					
Dr Lim Hwee Leng					Member		
Dr Lim Kim Whee			*				
Dr Magdalene Chan Oi Yoke <i>PPA(P)</i>			*				
Ms Mel Koh Y. P.	Member (till Jul)						
Mr Mohd Khairunan Bin Ali <i>PPA(G)</i>					Member		
Dr Neera Gupta	Member						
Mr Ning de Guzman		Member					
Ms Norashikin Mohammed Hussein			Member (till Jan)				
Dr Ong Bee Ping ⁴ <i>PPA</i>					Member (from May)		
Mrs Pek-Quek Swee Hee					Member		
Mr Philip Tan Seng Leong <i>PBM</i>						Member	
Prof Phua Kong Boo			Member		Member		
Dr Quah Saw Han			*				
Dr Regina Lee Wan Peng		Member					
Dr Stephanie Leonard <i>BBM</i>					Advisor		
Ms Susan Verghese <i>BBM</i>	Member	Member					
Prof Tan Cheng Lim <i>PPA(P)</i>					Member		
Dr Tan Seok Hui			*				
Mr Thomas Ting	Member						
Dr Warren Lee Wei Rhen			Member				
Asst Prof Wernmei Yong Ade		Member					
Capt Yang Siew					Observer		
Mr Yeo Khee Gee <i>PBM</i>		Member			Member		
Mr Yew Hang Meng <i>PBM</i>	Member				Member		

⁴ Dr Ong Bee Ping was the Vice Chairman of the Sunbeam Place Standing Committee till April 2016.

* A member of the Research Committee. Dr Lim Kim Whee is an advisor of this Committee.

PART 2

Our Work

“

*Kindliness
and happiness,
Towards all children
who are in need**

”



* Adapted from 'Make Me a Child' by Prof Woo Keng Thye

In 2016,

74,173

children, youth and families in need benefited from our comprehensive range of programmes aimed at addressing different needs.

The programmes are run by our 11 service centres islandwide, offering services in the four categories of Vulnerable Children Services, Children and Youth Services, Family Services, and Research and Advocacy. Our 11 service centres are:



Children Service Centre



Family Service Centre (Yishun)



Jurong Youth Centre (DEN @ JYC & GIG @ JYC)



Research and Outreach Centre



RoundBox @ Singapore Children's Society



Student Care Centre (Henderson)



Student Service Hub (Bukit Merah)



Sunbeam Place



Talks and Workshops Programmes Centre



VOX @ Singapore Children's Society



Youth Service Centre (Toa Payoh)

2.1 Children Service Centre

Children Service Centre provides preventive and developmental services for children aged between 5 and 12. With issues ranging from financial hardships to family crises and various transitions a child may experience, many children face unequal opportunities to develop to the best of their potential. Some end up at great risk of engaging in delinquent behaviour and leaving school prematurely.

To address these social disadvantages, the Centre actively reaches out to the

children in the community to provide a range of developmental programmes to impart positive values and critical life skills in fun and creative ways.

Through children's camps and programmes such as Sunbeam Friends Club, KidzSHinE @ Bedok (Seeing Hope in Every Kid), KidzREACH @ Siglap and Choo Choo Train, children learn through group activities that develop their socio-emotional learning and personal resiliencies and are fun at the same time.

Be D Ok1 Camp

On 18 March 2016, 25 children attended the 'Be D Ok 1 Camp' that focused on building the children's social awareness of the neighbourhood that they live in, as part of the Collaborative for Academic, Social, and Emotional Learning framework. The children raced around the Bedok neighbourhood as they solved clues that brought them to various community resources where they discovered services they could tap on. While the children had much to gain, they also learnt that they had much to give, as they had the capacity and ability to help others in the community.



Camp: Operation Rescue

'Camp: Operation Rescue' was a non-residential camp that took place on 31 May and 1 June 2016 where 35 participants were recruited as 'cadets' to learn how to make good and responsible decisions. The aim of the camp was to rescue a fictitious town that was plagued by an unknown disease. The children were taught to make good decisions after which they had to 'save' the town by solving the mystery of the disease using skills learnt escape-room style. In the end, the children's responsible decision-making saved the town and the day.



Camp Family

On 25 and 26 November 2016, eight families participated in 'Camp Family' where caregivers and children came together to discover positive traits within the family so as to build strong families. The participants found ways to appreciate and show affection to one another as well as alternative positive ways of communication in their families. The highlight of the camp was a cooking session, in which the families learnt and strengthened their abilities to manage stress and adversity together.



Choo Choo Train

Choo Choo Train is a programme which aims to instil good character values in pre-schoolers aged 5 and 6, to guide them to relate to people around them positively.

In 2016, our Student Care Centre (Henderson) conducted this weekly programme for a total of 169 children at PCF Kindergartens and My First Skool Childcare Centre in Henderson.

During the year, staff members at the Children Service Centre redesigned the Choo Choo Train package to deliver a set of brand new stories for the children. Crafted around the universal principles of justice and care, the programme included a series of interactive games and activities that included storytelling, role playing, as well as art and craft. Over a span of eight weeks, the children followed the elephant character Eli and his friends on a series of adventures to learn the good values of honesty, respect, compassion and responsibility.

In 2016, the revised Choo Choo Train programme was piloted in two pre-schools in Bedok, reaching out to 227 pre-schoolers. It was very well-received by both children and their school teachers. While the children looked forward to hearing the stories

of Eli and his friends, the pre-school teachers gave feedback that the programme had provided them an opportunity to integrate the values learnt into their curriculum time with their students.



From 2017, our Children Service Centre and Student Care Centre (Henderson) will jointly bring the Choo Choo Train programme to more pre-school children in the two neighbourhoods.

“

Thank you for always teaching us honesty, respect, compassion and responsibility. You are the best teacher.

”

Bablyn, 6, participant of Choo Choo Train



My son enjoyed every Storm Riders session and has learnt from the strategies taught. The parenting workshop helps parents to recognise the common pitfalls that are not helpful when dealing with an angry child.



Ms Joanna, a parent of a Storm Riders participant

Children's Medical Fund

The Children's Medical Fund (CMF) aims to make quality medical treatment accessible to children up to 19 years old, who come from middle and lower income families, and who are suffering from chronic and/or life-threatening illnesses.

On 30 January 2013, CMF(S) was created to assist patients who are neither Singapore Citizens nor Singapore Permanent Residents but are born in Singapore and both parents have been either Singapore Citizens or Permanent Residents for at least one year at the time of the applicants' birth, and meet all other CMF eligibility criteria. Since its inception, CMF(S) has assisted six foreign patients

with a total of \$58,759, of whom two were new applicants in 2016.

Beneficiaries' most common illnesses are haemophilia, nephrotic syndrome, illnesses that affect lung functions and require breathing support, rare diseases like multiple sclerosis, multiple deficiencies, and others.

In 2016, Singapore Children's Society approved a total of \$110,890 for seven applicants of whom three were new, one was reopened and three were repeat applicants. In all, 20 CMF patients including existing and new patients were served in 2016.

A Gift of Life

Zoe*, 14, was diagnosed with intestinal lymphangiectasia in 2006. As a result of her illness, she suffers from failure to thrive and needs to be fed intravenously with a special milk feed or Total Parenteral Nutrition (TPN). The TPN has to be purchased fresh at the hospital every two days by her father, who is unable to hold down a job because he had to look after her.

Over time, the high cost of the TPN and Zoe's medical expense of \$1,500 a month eroded

the family's savings. When the cost of the treatments was too high to bear, they sought help from Singapore Children's Society, which tapped into the CMF to subsidise Zoe's medical expenses. To date, the Society has approved a total of \$164,595 for Zoe's medical expenses since 2012.

Zoe's condition has since stabilised and is presently doing well in secondary school. Her parents remain grateful for the help rendered.

**Name has been changed to protect her identity.*

2.3 Jurong Youth Centre

Jurong Youth Centre is a drop-in centre which focuses on engaging children and youth meaningfully to develop their strengths, build their self-confidence and pre-empt a path of juvenile delinquency. The Centre targets reaching out to children and youth by providing them with a safe, friendly and non-judgemental

environment as well as socio-emotional education. It reaches out to youth aged 13 to 18 through the TeenStart programme conducted at GIG (Gain, Inspire, Give) @ JYC, and children aged 9 to 12 through the TweenStart programme conducted at DEN (Discover, Empower, Nurture) @ JYC.

TeenStart

TeenStart is a drop-in service for youth which provides a variety of programmes that range from interest group activities such as yoga, sepak takraw and photography, to talent development programmes. These programmes foster the learning of positive values and character, inspire youth to better themselves, and remind them to give back to the community and others. Youth dropping in at the Centre enjoy facilities such as the dance studio, study area and music equipment. They can also participate in a range of activities such as the performing arts, sports and fitness, adventure and camps, as well as youth volunteering projects. In 2016, the Centre reached out to 316 youth through TeenStart.



TweenStart

TweenStart is a drop-in service which provides children a safe space to hang out, make friends and learn important life skills with the guidance and support of the Centre's staff members. First initiated on 29 March 2016, TweenStart aims to discover children's potential and strengths by providing a safe, conducive and supportive environment, empower children through development and affirmation of their strengths, and nurture children towards positive lifestyles. In 2016, the Centre reached out to 111 children through TweenStart.



2.4 Research and Outreach Centre

Research and Outreach Centre conducts research to shed light on issues relating to children, youth and families in Singapore. Research findings are published in monographs and presented through appropriate platforms to inform services. At the same time, the Centre also reaches out to young children to teach them ways to

protect themselves from sexual abuse. An annual lecture is also organised in which a subject expert speaks on a topic relating to children. Direct service work is also carried out at the Centre. Social workers and counsellors work on projects to ensure that children do not miss out on education.

Compulsory Education Casework



The Compulsory Education Act was implemented in 2003. According to the Act, a child of 'compulsory school age' is one between the ages of 6 and 15. Under the Act,

a child born after 1 January 1996 and is a citizen of Singapore residing in Singapore, has to attend a national primary school regularly unless he or she has been exempted from compulsory education.

Since our first Agreement in 2003 with the Ministry of Education, 340 children have been referred to the Society. Our caseworkers engage and support parents to ensure their children's regular school attendance. In addition, we work alongside various

agencies to address barriers to the children's school attendance, such as financial, housing, caregiving or school related issues.

In 2016, we had 25 referrals, of which seven involved children who were not registered for school and 18 were children who had poor school attendance.

In the same year, 27 children, many of whom were children we had worked with previously and whose cases we have closed because of satisfactory outcome, sat for the Primary School Leaving Examination. Of these 27 cases, 78% of them were posted to secondary schools or specialist schools such as NorthLight School and Assumption Pathway School.

Pre-school Education Outreach and Casework

Pre-school education lays a child's academic foundation. In 2006, Singapore Children's Society took up the invitation by the then-Ministry of Community Development, Youth and Sports and People's Association to develop guidelines to train Grassroots Leaders to call on households with children aged 5 and 6 not registered at pre-schools. We joined the outreach work in 2009.

Working closely with the Early Childhood Development Agency, we received cases involving 3, 4, 5 and 6-year-olds who were not enrolled in any childcare or kindergarten centres. Our caseworkers worked with families to support the placement of these children into pre-schools. Families that needed financial support were pointed to the relevant subsidies.

In 2016, we reached out to a total of 637 pre-school children and worked with their families to ensure they were enrolled in a pre-school centre and maintained regular school attendance. Six weekly sessions of Bridging Programme were conducted to provide a foundational academic kick-start for kindergarten two children who were still not registered at pre-schools by November but would be starting primary one the following year, for four children. The programme saw volunteers of BlackBox Learning Centre coach our children on basic literacy and numeracy skills.



Project LADDER

Project LADDER is a joint initiative with the Singapore Prison Service that allows children whose parents are incarcerated to maintain regular contact through tele-visits. Inmates receive visits either through face-to-face visits at the Prison complex or through tele-visits via video conferencing facility provided at Prison Link centres or tele-visit facilities run by voluntary welfare organisations (VWOs) and community agencies.

To use our facilities, the inmate must have at least one child aged below 16, and the family is required to bring the children along for each visit. This serves the project's objective of allowing the children to maintain regular contact with their incarcerated parents.

Our tele-visit facility provides a non-threatening and conducive environment for the children to visit their parents. We also incorporated child-friendly features at our centre, such as allowing young children to bring a toy from our playroom into the tele-visit room as well as allowing the family to bring in a birthday cake to celebrate the child's or inmate's birthday.

In 2016, 839 tele-visits were conducted at the Centre which presented us with opportunities to engage the family members, particularly the caregivers and children. We find out how they are managing with the inmate's incarceration and may offer counselling or relevant support. We also explore if the family is in need of assistance and may direct them to other VWOs or government agencies for financial, employment or housing problems. We also check in with the school-going children to ensure that their needs are met.

Presently, we have two playrooms and two tele-visit rooms. In 2016, 329 children used our facility.



KidzLive: I Can Protect Myself

KidzLive is a programme that teaches young children body safety skills to empower them to protect themselves against sexual abuse. Staff members and volunteers conducted the hour-long programme at various pre-school centres,

reaching out to more than 2,500 children in 2016. KidzLive is targeted at kindergarten two children and is conducted in pre-school centres upon request.

A group of members from the All Saints' Church has also used the programme to teach body safety skills to 20 pre-schoolers in Surabaya, Indonesia. In addition, the Public Education team reached out to adult caregivers through the Train the Trainers workshop and Parents' Talks. A pilot run of the Train the Trainers workshop was conducted for 16 educators in June 2016 which aimed to equip them with knowledge of the KidzLive programme. The team also reached out to 55 parents through two talks requested by a church organisation and a community centre where tips on how parents can help their children reinforce their body safety skills were shared.



Research Studies

Singapore Children's Society conducts, stimulates, and supports research on issues relating to the well-being of children. Presently, a total of seven studies at different stages are in the works.

Compulsory Education Casework Interview Research

Families who fail to register their child for school or send their child to school regularly are referred to Singapore Children's Society. Since 2003, caseworkers have worked with these families to ensure that their children attend school regularly. This study revisited these families, exploring their perception of education, relationship with caseworkers and perceived efficacy of the interventions provided. One-on-one structured interviews were conducted with 30 adults and 18 children in 2015.

Findings suggested that while parents recognised the importance of education, they often faced financial and family issues that diverted

their limited resources away from their child's education. After returning to school, children faced difficulties such as feeling isolated, inability to catch up academically and having unsupportive teachers. Interventions that were perceived to be effective included financial assistance to families, home visits and incentives to reward regular school attendance. Families generally had positive perceptions of their caseworkers. Findings from the study highlight the importance of addressing families' financial needs, engaging children, and working closely with schools to address the difficulties faced by children when they return to school.

Factors Associated with Contact between Caregivers, Children and their Incarcerated Parents

Prison inmates who have more contact with their families experience better mental health and higher likelihood of family reunification post-incarceration. However, many inmates do not maintain regular contact with their families. This practice-based research study was proposed by a practitioner from the Talks and Workshops Programmes Centre to inform services involving

inmates and their families. Through qualitative interviews with children and their caregivers, we aim to investigate the factors that encourage families to maintain contact with inmates, and barriers families face while maintaining contact. Data collection is in progress, and findings will be presented in May 2017, at the 4th International Conference on Practice Research in Hong Kong.

Infant Attachment Study

As a result of economic changes in Singapore, dual-income families have been on the rise. As more mothers return to work following the birth of their children, many infants are now cared for by grandparents, domestic helpers and childcare teachers. Although the impact of non-maternal care has been studied extensively in Western countries such as the United States, very few studies have examined the potential impact of caregiving practices in Singapore.

As such, Singapore Children's Society, in collaboration with KK Women's and Children's Hospital, interviewed 439 mothers from the time their infants were 4 months old to the time they turned 3. This study, conducted between

2007 and 2014, aimed to investigate if child care arrangements had an impact on attachment, the emotional bond that connects a child to his or her caregiver. It also aimed to investigate whether temperament, the way infants approach and react to others, would affect subsequent mother-child attachment.

We found that caregiver type and the number of changes to the infant's main caregiver were not related to mother-child attachment. However, infants with easy temperament were more likely to have secure mother-child attachment at 3 years of age. More findings on the impact of caregiving arrangements on child development can be found in our upcoming monograph.

Professionals' Perceptions of Child Abuse and Neglect

Professionals who come into contact with children play an important role in child protection, as maltreated children are often unable to seek help for themselves. An earlier study we conducted in 1997 examined professionals' perceptions of child abuse and neglect, as well as their attitudes towards reporting child abuse. The aims of the current study are to understand changes in perceptions of child abuse and neglect among professionals, and to determine whether opinions on what constitutes abuse differ according to

profession type. We surveyed 1,155 professionals and our findings indicated that professionals were almost unanimous in regarding extreme behaviours of harm, such as burning of a child, as child abuse and neglect. However, professionals differed in their perceptions of behaviours with less visible harm to children, such as emotional maltreatment and caning. We are in the process of writing up the research findings for journal publication. Meanwhile, selected findings have been featured in Research Bites.

Resilience Study

Based on a survey we conducted in 2016, resilience was identified as the top area of research that would enhance the work of practitioners from Singapore Children's Society. To follow up, we conducted focus group discussions with practitioners from each centre to better understand the specific research areas related to resilience that would be the most beneficial to

their work with clients. Our upcoming research study on resilience will be designed based on practitioners' insights, as well as a systematic review of the existing research literature. Findings from the study will be directly relevant and applicable to interventions that aim to build resilience in our beneficiaries.

Schools and the Class Divide: Children's Self-concept and Aspirations in Singapore

Children from affluent backgrounds tend to attend schools that are perceived as being more prestigious. Social class differences may be perpetuated when children from less privileged backgrounds display less favourable views of themselves and have lower aspirations for the future.

To investigate the relationship between school type, socio-economic status and children's views of themselves and their future, we interviewed 601 students and their parents. Our findings indicated that both parents and students perceived differences between 'elite' and 'non-elite' schools. Regardless of the school type they were from, students perceived hypothetical students from 'very good' schools to have higher social status and academic competence than those from 'normal' schools. Although most students

aspired to attain university degrees, students from 'elite' secondary schools were more confident of achieving their goals as compared to students from 'non-elite' secondary schools. In-depth interviews with 20 parents also indicated that parents associated placement in 'elite' secondary schools with better opportunities for attaining university degrees.

Our findings suggest that there may be a need to increase the socio-economic diversity in 'elite' schools and broaden parents' definition of success such that perceptions of their child's potential would not hinge on which school their child is from. Findings have been published in a monograph, and will be presented at the Society for Research in Child Development's Biennial Meeting in Austin, Texas in April 2017.

The Impact of Cyber Environment on Adolescents

Adolescents today are digital natives – individuals who are brought up in the digital age and are immensely familiar with technology from young. As adolescents navigate through the digital world, they face unique challenges such as cyberbullying and internet addiction.

In collaboration with Institute of Mental Health, Singapore and the University of Turku in Finland, we surveyed 3,329 adolescents from 28 schools in Singapore to find out the current trends in cyberbullying and internet addiction, and their

impact on adolescents' physical and mental well-being. Findings from our study will inform intervention and advocacy efforts that aim to prevent bullying in schools, including Student Service Hub (Bukit Merah)'s Bully-Free Programme. We have shared our findings at platforms such as the Singapore Management University School of Social Science's Capstone Seminar and the 21st ISPCAN International Congress on Child Abuse and Neglect 2016 in Calgary, Canada. Research findings are being written for publication in international journals, and will be featured in Research Bites.

Programme Evaluation

Besides conducting primary research, the Centre's research officers also support service centres' efforts in programme evaluation. In 2016, we provided consultation and support for 17 programmes. We also introduced the logic model, a tool used to conceptualise a programme and its intended outcomes, through workshops conducted for 73 staff members from five centres.

Research Grants

To stimulate research in the area of children, youth and families, Children's Society offers research grants to undergraduates and postgraduate

Research Bites



Research Bites, our bi-annual research newsletter, aims to make research findings accessible to practitioners and members of the public. Our inaugural issue, published in July 2016, tackled topics such as mother-child bonding, perceptions of child abuse, and parents' views about elite secondary schools.

International Society for the Prevention of Child Abuse and Neglect (ISPCAN)

Four staff members from the Research and Outreach Centre attended the 21st ISPCAN International Congress on Child Abuse and Neglect, held in Calgary, Canada from 28 to 31 August 2016. Research officer Ms Jerrine Khong presented her study on cyberbullying, and counsellor, Ms Angel Kwok presented findings from the Compulsory Education Casework Study. As a Country Partner, we were also invited to showcase our research monographs, newsletters and parenting guides at the country partner's booth.



Other Updates

- We launched our first research internship programme which attracted over 70 applications. Ms Lui Zhi Jing, a fourth year psychology undergraduate from National University of Singapore (NUS), was our first intern.
- The NUS Chua Thian Poh Community Leadership Programme provides students with the opportunity to conduct research on social issues through attachments with

social service organisations. We hosted seven students from the programme.

- Principal research officer Ms Denise Liu presented the Society's research model and our views about research in the social service sector at the Principal Social Workers' Workgroup Meeting on 21 November 2016. She was also invited as a discussant at the Institute of Policy Studies Roundtable 'Reimagining the Social Service Sector' on 28 November 2016.

2.5 RoundBox @ Singapore Children's Society

RoundBox @ Singapore Children's Society is a drop-in centre that reaches out to youth through performing arts and sports, in a safe and conducive environment. The youth are able to develop skills and interests such as football, fitness and jam band.

The Centre also saw the youth showcasing their talents through

performances and friendly competitions. Other events and programmes included astronomy and art workshops, leadership programmes and outing to the ONE FC Championship.

RoundBox had 119 new sign-ups in 2016, bringing the active membership to 239 members.

Football

With the football programme into its third year, the youth participated in Romp 2016, a national youth sports carnival, a joint training session with The Japanese Association, Singapore, and the VOX Football Fiesta. The youth honed their football skills and forged new friendships during the games.



FunFit @ RoundBox

FunFit @ RoundBox is an experiential fitness programme in which the youth learn different techniques and skills to keep themselves physically and mentally fit. First initiated in 2015 by Mr Richard Wee, who also volunteers at Jurong Youth Centre, the programme introduces youth to various fitness enthusiasts and encourages them to lead a healthy lifestyle.



Jam Band

The jam band programme focuses on developing the youth's musical talents while providing them a platform to perform. In recognition of the youth's dedication and hard work, they were invited to perform at several Central Singapore Community Development Council's community events.



RoundBox Youth Leadership Programme

A total of 15 youth participated in the inaugural RoundBox Youth Leadership Programme held from 10 to 24 June 2016, which aimed to enhance their social and leadership skills. The youth gleaned valuable knowledge and experience at the OCBC Campus and were thankful for the learning opportunity.



“

The positive engagement of staff at RoundBox @ Singapore Children's Society has helped me change the way I analyse issues and socialise. I was an introvert and narrow-minded, and RoundBox provided the platforms for me to meet and socialise with others and open up my views.

”

Hazim, 16, member of RoundBox @ Singapore Children's Society

2.6 Student Care Centre (Henderson)

Student Care Centre (Henderson) started as a before-and-after school care service provider for primary school children who mainly come from low-income, single-parent and/or distressed families, and who are left at home without adult supervision.

Since 2013, the Centre switched to providing after school care services as most primary schools in the vicinity have switched to single session operation. Nonetheless, the Centre

continues to serve its constituents in the Henderson neighbourhood by providing outreach service through working with grassroots organisations and neighbouring kindergartens.

The Centre provides a nurturing environment where children are given the opportunity to enhance their emotional, intellectual, social and physical development through various activities and programmes.

Group Reading Programme

The Group Reading Programme aims to cultivate a love for reading in our children and help them nurture good values. It also hones their writing and communication skills. First initiated in 2013, the programme offers a wide variety of age-appropriate books that reflect fundamental values that teach important life lessons.

To motivate children to adopt reading as a lifelong habit, the Centre implemented several initiatives such as setting up a reading corner, inviting book authors to read to our children, and pairing of an older child with a younger child to encourage peer reading. The children are also encouraged to borrow books to read with their parents at home. In 2016, over 240 books were loaned by the children.



KidzSHinE @ Henderson

KidzSHinE (Seeing Hope in Every Kid) is a drop-in programme which caters to children aged 9 to 12. It is conducted every Wednesday and Thursday by staff members and volunteers. The programme comprises several components such as homework supervision, support group sessions and playtime, thereby reducing the risk of them being subjected to potential negative influence. The children also get to learn life skills and good values such as responsibility, empathy and anger management, through meaningful activities. In 2016, 116 children benefited from KidzSHinE.



“

KidzSHinE @ Henderson is a great programme. The children enjoy themselves and feel a sense of belonging. Those who have graduated after primary six always come back to visit. When I am absent for more than a week, the children always want to know where I have been. When I arrive at the door, they always welcome me with a big hello. That alone is a big motivating factor for me to keep going back. I also enjoy being able to provide some one-to-one help to them for their schoolwork.

”

Ms Mildred Vello, volunteer
at KidzSHinE @ Henderson
since February 2015

2.7 Student Service Hub (Bukit Merah)

Student Service Hub (Bukit Merah) reaches out to youth in secondary schools through Project CABIN, a school-based after school drop-in programme. The Centre also houses the Tinkle Friend Programme, which runs the Tinkle Friend Helpline and Online Chat — a national toll-free

helpline and chatline, respectively, for primary school children in Singapore. It co-ordinates the Vulnerable Witness Support Programme which provides support for vulnerable children who are providing evidence in court, and advocates a bully-free culture in schools through the Bully-Free Programme.

Bully-Free Programme

The Bully-Free Programme was started in 2004 to address the issue of school bullying and its impact on those involved. The programme aims to promote a bully-free culture in schools and raise awareness among children, youth, parents and teachers through talks, workshops, camps and roadshows. The Bully-Free Classroom workshop was also introduced to instil values such as kindness, responsibility, respect and empathy in our children and youth.

- **Bully-Free Ambassadors' Training Camp**

The Bully-Free Ambassadors' Training Camp aims to train a group of 12 students from each participating school as Bully-Free ambassadors, where they will be equipped with knowledge to run a Bully-Free campaign for their respective

schools. Due to overwhelming response from the schools, the on-site Bully-Free Ambassadors' Training Camp was introduced in 2016, where staff members work closely with the schools to customise materials for the campaign.

- **Bully-Free Parenting Talk**

With an increase in the number of potential cyberbullying avenues via social media and other online platforms, the Bully-Free Parenting

Talk was introduced to educate parents on effective communication with their children.

- **Bully-Free Roadshow**

The Bully-Free Roadshow held in October 2016 aimed to raise awareness on cyberbullying among children, youth and parents. Participants pledged against cyberbullying by posting photos taken at the roadshow on Instagram, and learnt more about dealing with cyberbullying through game booths and educational standees.



- **Bully-Free School Talk**

With changes in trends in bullying behaviour and platforms, the Bully-Free School Talk on cyberbullying was introduced to educate

students on keeping themselves safe online as well as ways to stop cyberbullying.

Project CABIN



Project CABIN is a school-based drop-in programme that allows youth workers to reach out to youth more effectively as they spend the bulk of their time in school. First initiated in 1994, Project CABIN started out in refurbished shipping containers which provided a place for youth to meet and forge friendships.

Twenty-two years on, Project CABIN now operates out of refurbished classrooms equipped with enhanced facilities. Under the support and guidance of our youth workers,

school staff and peer befrienders, students who step into CABINs will feel welcomed and a sense of unconditional acceptance.

In 2016, Groupwerkz, a series of brief group counselling programmes which aims to provide youth a safe environment to explore issues on personal growth, was introduced. Topics explored included 'Freedom' (anger management), 'Empower' (bully-free), and 'Breathe' (smoking cessation).



Tinkle Friend

Tinkle Friend Helpline (1800 2744 788) is a national toll-free helpline for primary school children who need a listening ear. An online equivalent service, the Tinkle Friend Online Chat (www.tinklefriend.com), is also available to children.

Manned by trained staff and volunteers, both services provide support, advice and information to lonely and distressed children, especially in situations when their parents or main caregivers are unavailable.

In 2016, 120 Tinkle Friend assembly talks were conducted in primary schools nationwide.

To reach out to more children, the BUZZ Tinkle Friend newsletter was ceased in 2016, and Tinkle Friend articles were published in the Little Red Dot (LRD), a weekly publication by The Straits Times for primary school readers, thrice a year.

As schools are encouraged to use LRD as a teaching resource, coupled with high readership, we hope that students who need a listening ear will reach out to Tinkle Friend. There are plans to publish Tinkle Friend news in Thumbs Up, a Chinese newspaper for students between primary three and six in 2017.



“

Volunteering with Tinkle Friend has taught me that it is not just about what I can give or what I can do for the children. It is about what the children teach me about their world, their resilience and their innocence. It has given me a strong sense of mission to continue volunteering at Tinkle Friend.

”

Mrs Georgina Ong, volunteer of Tinkle Friend for 6 years

Vulnerable Witness Support Programme

The Vulnerable Witness Support Programme (VWSP), which was started in 1998, is an initiative of the then-Subordinate Courts, working with Singapore Children's Society, in collaboration with the Attorney-General's Chambers and the Singapore Police Force. The aim of the VWSP is to provide emotional, non-evidentiary and practical support to child witnesses who have to testify in criminal cases.

In 2016, the VWSP was extended to Family Justice Courts to support VWSP @ Family Justice Courts, which provides emotional support to child witnesses in the Personal Protection Order trial and prepares them for court proceedings.

2.8 Sunbeam Place

Sunbeam Place is a residential home and gazetted place of safety for children who have been abused and neglected and are in need of protection, or whose parents are unable to provide proper care.

The children's welfare, safety and needs are at the centre of its care. The Centre provides a home-like and loving environment for children and youth aged between 2 and 21. It prepares our children and their families for reunification through

casework and counselling. For children without families for reunification, Sunbeam Place provides a wide range of opportunities to develop children's strengths and skills to be responsible young adults to re-join the society on their own.

In 2016, Sunbeam Place cared for a total of 87 residents compared to 82 in 2015. In addition, Sunbeam Place followed up with 85 children from 57 families for after-care in 2016.

Edusave Awards

Congratulations to nine Sunbeam Place residents who received the following awards for their good conduct and excellent academic performance in 2016!

- Good Progress Award (Two recipients)
- Edusave Award for Good Leadership and Service (EAGLES) (One recipient)
- Edusave Character Award (Three recipients)
- Edusave Merit Bursary and Certificate of Academic Achievement (Two recipients)
- Edusave Scholarship (One recipient)

“

I love children and working in Sunbeam Place makes me happy. I want to help them become better adults when they grow up. My love for children keeps me going all these years.

”

Ms Alagata Maudiliar, 68, who is affectionately known as Aunty Mala. She recently retired in January 2017, after working for 27 years in Sunbeam Place.

X-Factor Finale 2016

On 31 May 2016, Sunbeam Place held the X-Factor Finale, a platform for residents to showcase their talents and an opportunity for the Centre to reach out to their parents and guardians. The event was a success, with family members informing the Director that they were impressed with the children's talents and commended that it was an enjoyable event. The top prize went to a team of three hip-hop dancers who wooed the crowd with their swift and groovy moves.

A total of 37 guests, including parents, guardians, relatives and friends attended the event. The Director also shared the Centre's structure and programmes with guests and introduced the team that cares for the children. Such exchanges aim to help bridge understanding and partnership between the Centre and children's next-of-kin.



The Goh Brothers

Siblings Paul* and Kenny* come from a disadvantaged family whose parents have difficulties securing a proper roof over their heads. Paul was admitted into the then-Convalescent Home when he was 3 years old in 2002. Kenny was admitted two years later in 2004, when he was about 3 years old too.

Despite growing up without their parents by their sides, and not having many material things that most average Singaporean children

have, both children grew up appreciating what was provided for them, especially education.

In 2016, Paul scored an aggregate score of 17 points for his O Level examination and Kenny emerged as one of the top N Level students in his school. Both qualified for entry to polytechnic. Paul was awarded the Edusave Merit Bursary and Certificate of Academic Achievement while Kenny was awarded the Edusave Scholarship.

**Names have been changed to protect their identities.*

2.9 Talks and Workshops Programmes Centre

Talks and Workshops Programmes Centre aims to promote the well-being of children, youth, parents and caregivers through talks and workshops conducted in a fun and experiential manner. Our programmes for children and youth are designed to be in line

with the Social and Emotional Learning framework of the Ministry of Education. The Centre also conducts training for teachers with the objective of imparting knowledge and skills to these professionals who have been tasked to mould our future generations.

Project Relate



Project Relate comprises a 10-session parenting group work for the inmates and a three-session family programme for the caregivers as well as the inmates' children.

It aims to raise awareness on the importance of parenting and equip participants with relevant knowledge and skills to maintain and/or to improve relationships between offenders and their families while they are incarcerated.

The programme climaxes with an open visit, a time when family members can connect and catch up with the inmates without any barriers between them. For many Project Relate participants, this gift of time with their loved ones is very much treasured. During the visit, children were seen seated happily on the laps of their fathers while day-to-day stories were shared and hugs and kisses were freely exchanged amongst family members. Towards the end of the visit, all eyes would be moist.

The visit ended with participants bringing back precious gifts of memories of each other in their hearts and many look forward to the next visit. Project Relate was conducted for 62 Singapore Prison Service's inmates, their children and their caregivers from April to June 2016.

“

The opportunity to be in a group with other caregivers whose spouses or family members are incarcerated allowed me to know and feel comforted that I am not alone. The group sharing also gave me some ideas to overcome obstacles that are commonly faced.

”

A caregiver participant of Project Relate

Talks and Workshops

In 2016, the Centre conducted 97 sessions of school-based programmes and parenting programmes. These talks and workshops were aimed at imparting knowledge and skills to equip students with life skills. Topics included 'Effective Stress Management', 'Handling Negative

Peer Pressures' and 'Effective Conflict Resolution'. Parenting talks have also been extended to include new topics such as 'Preparing Children for Primary School' and 'Understanding Psycho-emotional Needs of Children'.

2.10 VOX @ Singapore Children's Society

VOX @ Singapore Children's Society is a drop-in centre that serves youth aged between 13 and 18. It acts as a platform for youth to voice their ideas, as the Centre believes that every youth has his or her strengths and

assets to be harnessed. In modelling its intervention on the Positive Youth Development Framework, the Centre aims to impart the 5Cs – Caring, Character, Competence, Confidence and Connection – to the youth.

Project Vantage

Project Vantage is an initiative to help youth launch different interest groups. Through the process of organising and starting such groups, our youth workers hope to mentor and develop our youth's 5Cs – developmental assets that have been identified as critical to youth's eventual success. A project that was kicked off in 2016 was the fishing group, where the youth learnt how to implement and manage the programme. Under the guidance of staff members, the youth picked up useful skills such as drafting project proposals, recruiting members and liaising with sponsors. They also shared fishing tips and escapades with one another, fostering a strong sense of connection and bonding.



Vividly VOX Fiesta

Organised by members of VOX @ Singapore Children's Society, Vividly VOX Fiesta showcased the Centre's various interest groups and their activities. The fiesta held on 25 May 2016 welcomed 54 members of the public in the Chai Chee area. The Centre's members engaged members of the public through game stalls and live cooking stations, while the VOX band 'S4mmerfalls' entertained them with live music. The VOX skateboarding team also took the opportunity to share their skateboarding skills that they had honed with great passion and effort.



VOX Youth Awards

VOX Youth Awards was held in recognition of youth members who had demonstrated the 5Cs. Award recipients were selected based on peer and staff voting. Members of VOX @ Singapore Children's Society engaged in pre-ceremony preparation work and whipped up delicious food for all guests. A total of 31 people attended, including six winners and two staff members from Lam Research, the event's sponsor. The Centre plans to make this an annual event.



“

As the VOX fishing captain, I gained skills and confidence when dealing with people. I learnt to be patient and treat others with respect. Being a player in the VOX football team has also provided me the opportunity to expand my football knowledge and bond with my teammates. I feel very grateful and blessed to be able to participate in the programmes, as not every youth gets the opportunity to be part of VOX @ Singapore Children's Society.

”

Izwan, 15, member of VOX @ Singapore Children's Society (pictured)



2.11 Youth Service Centre (Toa Payoh)

Youth Service Centre (Toa Payoh) undertakes youth-related social services. It works with youth-at-risk referred from the Youth Court and the Police (for the Attorney-General's Office) to mitigate wayward behaviour. The Centre also runs diversionary

programmes which aim to stabilise youth behaviour, and mentoring programmes which give youth and their families positive role models to emulate. The Centre also manages a drop-in centre, RoundBox @ Singapore Children's Society.

Beyond Parental Control (BPC) Pre-complaint Screening

Under Section 50 of the Children and Young Persons Act, Chapter 38 stipulates that a parent or guardian of a child or young person (under the age of 16) has the power to bring his or her charge before the Youth Court should the child be deemed Beyond Parental Control.

Every Tuesday at the Youth Court, our team of social workers and counsellors screen complaints from parents wishing to pursue the BPC order. At this preliminary stage, minor relationship issues will be mediated, and cases will be redirected to diversional programmes or Family Service Centres for further intervention.

In 2016, 363 cases were screened. As with previous years, the most common complaints lodged by parents involved youth truancy, running away from home, staying out late and smoking. However, the Court noticed an increasing trend of youth with violent and theftuous behaviour. Unlike the previous years where BPC youth were predominantly female, 2016 saw more male than female youth in BPC.

BPC Pre-complaint Mediation

Cases which require further assessment after the Pre-complaint Screening stage are referred to Pre-complaint Mediation programme. Comprising four sessions of assessment and mediation, these

Most Common Presenting Issues in Youth	
Behaviour*	No. of Cases in 2016
Truancy	248
Running away	241
Staying out overnight	241
Smoking	191
Theft	169
Violence	169
Moral risk	119
Suicide/self-harm	64
Drinking alcohol	57
Tattoos and piercings	53
Dishonesty and defiance	50
Addiction	45
Gang	40
Substance abuse	37
Abuse and trauma	29
Bully/bullied	20
Public nuisance	9
Police investigations	8

* Each youth may reflect multiple behaviour problems.

sessions allow families to resolve minor issues outside the Youth Court system. 2016 saw 139 BPC Pre-complaint Mediation cases, with only 10% of the cases proceeding to lodge BPC complaints.

BeaconWorks

BeaconWorks is offered to youth who exhibit mild to moderate delinquent behaviour at the BPC Pre-complaint Screening stage. It is a voluntary diversional rehabilitative programme to help youth and families stabilise existing relationship issues and the youth's behaviour. Family therapy and family-based activities are fundamental components of BeaconWorks.

The three-month programme was also offered to youth from our drop-in centre, RoundBox @ Singapore Children's Society, focusing more on their self-development and interpersonal skills. Most of the youth exhibited behaviour such as late nights and emotional regulation issues. In 2016, 12 families were involved in BeaconWorks.

BPC Statutory Supervision Order

The aim of the court order is to provide supervision and guidance for the child in his or her natural environment. Under the order, counsellors and social workers supervise and counsel wayward youth and their parents for an average mandated period of one to two years. It focuses on rehabilitating youth, empowering parents with effective parenting skills, resolving family conflicts and strengthening family bonds. This is done through counselling, mediation, groupwork and family bonding events such as Family Day.

In 2016, seven such cases were registered with us. 70% of these youth were previously institutionalised in various Homes for six to 12 months. In comparison, 40% of the cases in 2015 and 12% in 2014 were previously institutionalised before being placed on the Statutory Supervision Order. This suggests that the Centre is receiving

more high-risk youth requiring an initial period of institutionalisation to stabilise their behaviour before reintegrating to their families.



BPC Parents Mandated Order

Parents are critical in moderating the behaviour of wayward children. Hence, the Youth Court mandates some parents whose children are under the BPC Court Order to attend counselling sessions at the Centre. The sessions are designed

to counsel and equip parents with effective parenting skills. The Youth Court imposes a bond of \$1,000 or up to \$5,000 for parents to attend counselling sessions. In 2016, the Centre saw 27 parents through this programme.

BPC Investigation

Potential BPC complaint cases require independent investigative reports to be submitted to the Youth Court by staff members who are registered as Ministry of Social and Family Development Child Welfare Officers. The portfolio focuses on assessing the youth's socio-emotional states, risk and protective factors as

well as home and school environments. Following these assessments, relevant recommendations and rehabilitation plans are presented in comprehensive reports to the Judge, who will then make the relevant and appropriate Court Order. In 2016, 13 BPC Investigations were conducted.

Functional Family Therapy

Functional Family Therapy (FFT) is a diversionary programme that aims to assist youth and their families without resorting to the Juvenile Justice system or BPC. It is an intensive intervention strength-based programme that is built on a foundation of acceptance and respect, comprising an average of 12 to 14 sessions, spanning three to five months.

At its core is a focus on assessment and intervention to address risk and protective factors within and outside of the family that impact the adolescent and his or her adaptive development.

The programme works primarily with youth aged between 11 and 18 with behavioural and/or emotional problems. The sessions are conducted both at the Centre and in the client's home.

In 2016, four probationers went through the programme with the Centre. The two staff members who are trained as therapists will continue to be trained and supervised by FFT LLC until 2017. There are plans to train two more staff members in the programme and employ the model to serve more clients in diversionary programmes.

Guidance Programme

The Guidance Programme is a six-month police diversionary programme for youth petty offenders. Its objective is to ensure that the youth recognise the severity of their actions and the consequences of a repeat offence. Group work sessions conducted for parents and youth in the programme include talks on topics such as 'Effective Communication' and 'Choices and Consequences'.

In 2016, 32 cases were handled. Enrichment programmes such as art and craft, grooming and music workshops were introduced to provide youth a more holistic and engaging experience. The youth were also invited to view behind-the-scenes of various jobs.



“

Thank you for being supportive, understanding my daughter and helping us through this one year.

”

Mother of a 15-year-old who underwent the BPC programme

PART 3

Our Volunteers, Donors and Staff

“

*Careful hands
and watchful eyes,
Quietly reassuring**

”

* Adapted from 'Make Me a Child' by Prof Woo Keng Thye

Singapore Children's Society owes much to the

dedication and commitment

of our volunteers and donors, who strive to make a
difference in the lives of children in need.

Let us not forget our staff who at times, go beyond the call of their duties to bring smiles to their charges. Some individuals have contributed for almost a lifetime while some corporate partners choose to support specific projects. Through a diverse range of activities,

staff, volunteers and donors all come together to protect the physical, mental and emotional well-being of our children. This brings about real and lasting changes, not only for the children and youth, but also for their families.



3.1 Congratulations to the Recipients of Singapore Children's Society Awards 2016

Inaugurated in 1982, the annual Singapore Children's Society Awards formally recognises the dedication and generosity of the many volunteers and donors whose contribution has helped build a better life for the children under our care. In 2016, 52 awards were conferred to individuals and companies who have contributed to the Society.

Platinum Service Award Mr Tay Chiew Teck	Platinum Award Mr Alvin Yapp Ministry of Education	Silver Award Agency for Science, Technology and Research (A*STAR) Mr Bahren Bin Haji Sha'Ari Mr Chong Wee Lee CMA Mental Arithmetic Centre Pte Ltd Ms Koh Hui-Jian Lam Research Mr Lee Han Chew Mr Lim Liang Song Ng Kim Suan Memorial Fund Ms Oh Pei Si Mr Paul Tan Kah Tong Dr Peh Lai Huat Philips-Vanheusen Foundation Inc Project SG Continuum Raffles Girls' School (Secondary) (Team Operation Kiwi) Mr Stannley Lee Sung Ho The Coffee Bean & Tea Leaf (S) Pte Ltd The Family of the Late Mr Navroji Rustamji Mistri
Gold Service Award Mr Chan Eng Thai Ms Sherrine Teoh Shi Xian	Gold Award Air Line Pilots Association – Singapore (ALPA-S) American Association of Singapore Amway (Singapore) Pte Ltd C.K. Tang Limited Far East Organization Mr Gary Tang Kee Heng Global Day of Prayer Hong Leong Foundation and Hong Leong Group Mr Jason Tang Chuan Ann Khoo Chwee Neo Foundation Ltd Mdm Lee Ying Ministry of Social and Family Development Noble Group Limited Mr S. Chandra Das SK Chemical Trading Pte Ltd Mr Tan Suee Chieh The Family of the Late Mdm Teo Eng Tiok Tote Board and Singapore Pools	
Silver Service Award Ms Chang Rui Hua Ms Char Hsing Yu Ms Clara Kwek Mrs Georgina Ong Geok Lian Ms Jezabel Teo Tze Shyn Dr Lim Lee Ching Dr Magdalene Chan Oi Yoke Mrs Pek-Quek Swee Hee Mr Tan Meng Chee Mr Thomas Ting Mdm Tong Peck Cheng		

3.2 Events that Promote Family Bonding

In 2016, four activities that promote family bonding or introduce new skills and experiences to our children were organised by Research and Outreach Centre, with the support of volunteers. They included an etiquette workshop, a chocolate making workshop, a parent-child educational tour to Farmart Centre, and a Christmas Party with staff from Infineon Technologies.

- On 8 September 2016, 10 children attended a chocolate making workshop at Anjali Chocolat, a chocolate boutique and atelier, where they learnt to make chocolates from scratch. The event was an eye-opener for them as they explored the techniques, tools and art of chocolate making. The attendees took home with them boxes of their delicious creations.
- Staff members from Spire Consultancy organised an educational tour at Farmart Centre for 21 parents and children on 22 October 2016. The resident farmer, Uncle William, shared his passion in quail farming with the attendees who later got to feed bull frogs, chicks and goats. The children were all happy faces after a day of fun and learning, while the parents took home packets of fresh chicken eggs as souvenirs from the farm.



3.3 Hear What They Say

The commitment of time and talent from volunteers is a valuable gift. They genuinely care to help others. Their dedicated and sharing hearts are touching and encouraging. It is always our privilege and pleasure to know that they are there to support us in helping children who are in need. We truly appreciate it.

Dr Siew Lai Keun, Director,
Student Care Centre (Henderson)

My experience volunteering at Singapore Children's Society has been incredibly fulfilling. I had the opportunity to not only apply my knowledge in psychology in real-world situations that had tangible impacts on the Society's services for children, youth and families in need, but also learn new skills.

Ms Darrell Loh, a volunteer with
Research and Outreach Centre

The love, care and concern you so spontaneously showered on every one of your young charges can only lead one to conclude that this is more than a job to you – it is more of a calling. I salute you for your good work in preparing them for the opportunities and challenges ahead.

Mr Lim Kim Seng, a volunteer
with Children Service Centre

CABIN Club is like a big family that I can always go to whenever I am in need, acting as a spiritual support for me. The social workers are trustworthy and caring. It allowed me to be mentally strong and well-rounded in various aspects, enabling me to accept the challenges ahead.

Ng Wen Xuan, 16, member of Project
CABIN at Manjusri Secondary School

I enjoyed the group work. It was nice to hear from other parents and realise that I am not the only one struggling. I also get to learn new ideas from them and spend time with my children during the Guidance Programme.

Mother of a child under
the Guidance Programme

The Centre has changed my perspectives in life and helped me cope with my problems at home, transforming me into a better person.

Samuel, 17, member of RoundBox
@ Singapore Children's Society

The Self-esteem Assembly Talk helped me to understand that everyone has different strengths and that we should learn to accept them and be proud of ourselves for who we are.

A student participant of the Self-esteem Assembly Talk

I enjoy interacting with the residents and staff at Sunbeam Place, and am appreciative of the opportunity to volunteer at the Home. I truly experienced what it meant by 'it is more blessed to give than to receive'.

Mr Sim Wei Xiong, a volunteer with Sunbeam Place

The facilitators at Project Invest were attentive to our problems and provided detailed advice on how to handle certain situations. My bonds with my children have since improved and I am really grateful for all the help and advice rendered by social workers at Family Service Centre (Yishun).

Mdm Sally, a participant of Project Invest

As I am often busy with work, I feel at ease to know where my daughter is hanging out after school. I was also surprised when she cooked sambal kang kong for me, and shared that she learnt it at VOX @ Singapore Children's Society.

Parent of member of VOX @ Singapore Children's Society

I think that YouthGIG is a good platform for us to find out who needs our help. We become better persons by showing care and concern to the community.

Loo Shi Hua, 13,
member of GIG @ JYC
since October 2015

PART 4

Facts and Figures



“

*Let him harness the wind and soar,
With poise and every confidence**

”

* Adapted from 'Make Me a Child' by Prof Woo Keng Thye

4.1 Service Statistics

Our Range of Services	Centre	Service Category	2015	2016
Children's Camp	Children Service Centre	Children and Youth Services	57	60
Children's Day Celebration	Children Service Centre	Children and Youth Services	49	130
Choo Choo Train	Children Service Centre	Children and Youth Services	0	260
KidzFEST	Children Service Centre	Children and Youth Services	102	0
KidzHOPE (reaching Out, helping familiEs)	Children Service Centre	Children and Youth Services	28	0
KidzPAL (Kids Play and Learn) *	Children Service Centre	Children and Youth Services	1,440	53
KidzREACH @ Siglap	Children Service Centre	Children and Youth Services	56	34
KidzSHinE @ Bedok (Seeing Hope in Every Kid)	Children Service Centre	Children and Youth Services	52	56
KidzUNITE	Children Service Centre	Children and Youth Services	14	0
Making Friends Workshop	Children Service Centre	Children and Youth Services	6	0
Camp V-Nest	Family Service Centre (Yishun)	Children and Youth Services	30	34
Casework and Counselling	Family Service Centre (Yishun)	Family Services	619	449
Children's Day Celebration	Family Service Centre (Yishun)	Children and Youth Services	46	31
Children's Medical Fund	Family Service Centre (Yishun)	Family Services	25	22
Community Outreach Events	Family Service Centre (Yishun)	Research and Advocacy	127	102
EUREKA!	Family Service Centre (Yishun)	Children and Youth Services	8	0
Family Day	Family Service Centre (Yishun)	Family Services	118	92
IRS (Information Referral Service)	Family Service Centre (Yishun)	Family Services	791	707
LEAP (Let Every Aspect Progress)	Family Service Centre (Yishun) / Children Service Centre	Children and Youth Services	56	12
Project Invest	Family Service Centre (Yishun)	Family Services	32	23
Storm Riders	Family Service Centre (Yishun) / Children Service Centre	Children and Youth Services	55	33
Sunbeam Friends Club	Family Service Centre (Yishun) / Children Service Centre / Student Care Centre (Henderson)	Children and Youth Services	142	124
KidzREACH @ Taman Jurong	Jurong Youth Centre	Children and Youth Services	64	0
TeenStart	Jurong Youth Centre	Children and Youth Services	537	316
TeenzLife *	Jurong Youth Centre	Children and Youth Services	240	0
TweenStart	Jurong Youth Centre	Children and Youth Services	0	111
TweenzLife *	Jurong Youth Centre	Children and Youth Services	1,362	60
YouthGIG	Jurong Youth Centre	Children and Youth Services	66	30
Child Abuse and Neglect Prevention Talk #	Research and Outreach Centre	Research and Advocacy	0	67
Community Outreach Events #	Research and Outreach Centre	Research and Advocacy	3,540	1,522
Compulsory Education Casework	Research and Outreach Centre	Vulnerable Children Services	67	65
KidzLive: I Can Protect Myself #	Research and Outreach Centre	Children and Youth Services	1,367	2,526
Pre-school Education Outreach and Casework	Research and Outreach Centre	Vulnerable Children Services	519	637
Project LADDER	Research and Outreach Centre	Family Services	251	329
Singapore Children's Society Lecture #	Research and Outreach Centre	Research and Advocacy	189	132
Character Development Programme *	Student Care Centre (Henderson)	Children and Youth Services	95	117
Choo Choo Train	Student Care Centre (Henderson)	Children and Youth Services	201	169
KidzREACH @ Henderson	Student Care Centre (Henderson)	Children and Youth Services	55	58
KidzREACH @ Jalan Kukoh	Student Care Centre (Henderson)	Children and Youth Services	41	31
KidzSHinE @ Henderson (Seeing Hope in Every Kid)	Student Care Centre (Henderson)	Children and Youth Services	64	71
Parenting Talks and Workshops *	Student Care Centre (Henderson)	Family Services	0	10
Student Care	Student Care Centre (Henderson)	Children and Youth Services	55	58

4.1 Service Statistics

Our Range of Services	Centre	Service Category	2015	2016
Bully-Free Campaign *	Student Service Hub (Bukit Merah)	Research and Advocacy	5,831	7,642
Bully-Free Camps	Student Service Hub (Bukit Merah)	Children and Youth Services	106	157
Bully-Free Roadshow #	Student Service Hub (Bukit Merah)	Research and Advocacy	2,215	1,243
Bully-Free School Talks *	Student Service Hub (Bukit Merah)	Research and Advocacy	23,710	28,137
Bully-Free Teachers' Training *	Student Service Hub (Bukit Merah)	Research and Advocacy	254	160
iNSPIRE Fund	Student Service Hub (Bukit Merah)	Children and Youth Services	408	383
Parenting Talks and Workshops *	Student Service Hub (Bukit Merah)	Family Services	47	231
Project CABIN	Student Service Hub (Bukit Merah)	Children and Youth Services	7,073	6,240
Singapore Children's Forum #	Student Service Hub (Bukit Merah)	Research and Advocacy	437	0
Tinkle Friend Camp	Student Service Hub (Bukit Merah)	Children and Youth Services	0	136
Tinkle Friend Helpline	Student Service Hub (Bukit Merah)	Children and Youth Services	1,468	1,324
Tinkle Friend Online Chat	Student Service Hub (Bukit Merah)	Children and Youth Services	2,052	2,469
Vulnerable Witness Support Programme @ Family Justice Court	Student Service Hub (Bukit Merah)	Children and Youth Services	0	19
Vulnerable Witness Support Programme @ State Court	Student Service Hub (Bukit Merah)	Vulnerable Children Services	7	8
Sunbeam Place After-care Cases ^	Sunbeam Place	Family Services	128	85
Sunbeam Place Residents	Sunbeam Place	Vulnerable Children Services	82	87
Children and Youth Programme *	Talks and Workshops Programmes	Children and Youth Services	8,437	14,557
Family Life Education Programme *	Talks and Workshops Programmes	Family Services	696	360
MOE Teacher's Training *	Talks and Workshops Programmes	Research and Advocacy	0	70
Project Relate *	Talks and Workshops Programmes	Family Services	11	62
Casework and Counselling	VOX @ Singapore Children's Society	Children and Youth Services	0	88
Drop-in Service (members)	VOX @ Singapore Children's Society	Children and Youth Services	35	175
Project Vantage	VOX @ Singapore Children's Society	Children and Youth Services	50	660
Project Venture	VOX @ Singapore Children's Society	Children and Youth Services	87	211
Project Vessel	VOX @ Singapore Children's Society	Children and Youth Services	28	165
BeaconWorks	Youth Service Centre (Toa Payoh)	Family Services	14	12
BPC Investigation	Youth Service Centre (Toa Payoh)	Family Services	13	13
BPC Parents Mandated Order	Youth Service Centre (Toa Payoh)	Family Services	32	27
BPC Pre-complaint Mediation	Youth Service Centre (Toa Payoh)	Family Services	125	139
BPC Pre-complaint Screening	Youth Service Centre (Toa Payoh)	Family Services	433	363
BPC Statutory Supervision Order	Youth Service Centre (Toa Payoh)	Family Services	16	7
Family Day	Youth Service Centre (Toa Payoh)	Family Services	243	137
Functional Family Therapy	Youth Service Centre (Toa Payoh)	Family Services	7	4
Guidance Programme	Youth Service Centre (Toa Payoh)	Vulnerable Children Services	101	32
RoundBox	Youth Service Centre (Toa Payoh)	Children and Youth Services	225	239
Total for Public Education and Targeted Talks Programmes			49,871	56,949
Total for Direct Services			17,066	17,224
TOTAL			66,937	74,173

* These are Targeted Talks Programmes.

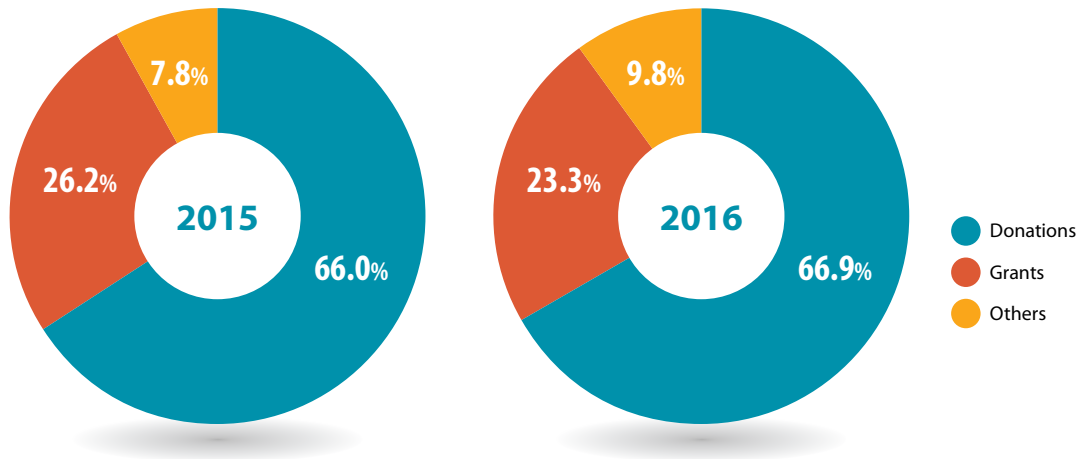
These are Public Education Programmes.

^ Figures captured from 2015 are discharged beneficiaries under the age of 21, while figures captured from 2016 are discharged beneficiaries under the age of 21 whose cases were followed up by Sunbeam Place.

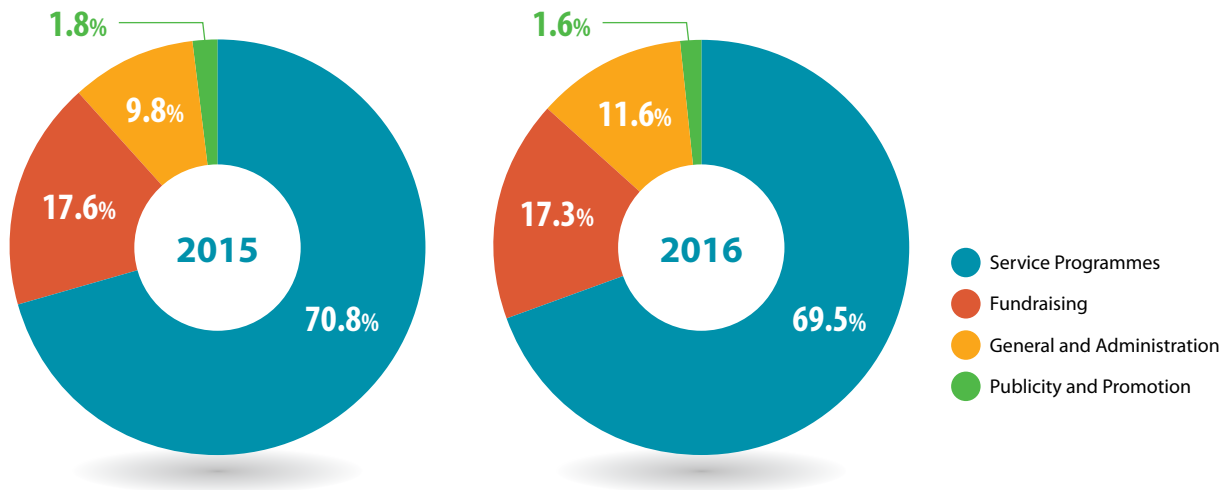
Note: Singapore Children's Society is committed to reaching out to children, youth and families in need via our range of services. The above data includes both primary and secondary services based on our four categories, namely Vulnerable Children Services, Children and Youth Services, Family Services, and Research and Advocacy.

4.2 Financial Information Summary

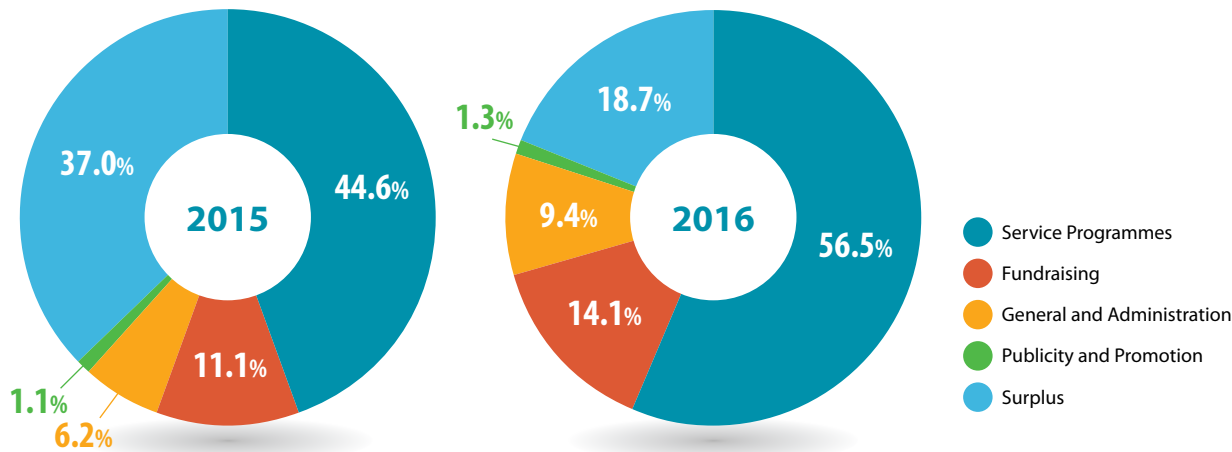
Breakdown of Total Income



Breakdown of Total Expenditure



Breakdown of Each Income Dollar



4.3 Audited Financial Information 2016

Balance Sheet

Balance Sheet	2015 (\$'000)	2016 (\$'000)
ASSETS		
Property, Plant and Equipment	1,083	859
Investments	9,441	14,359
Non-current Assets	10,524	15,218
Investments	17,234	18,095
Inventories	10	9
Other receivables	1,761	1,346
Other assets	118	591
Cash and cash equivalents	50,277	48,665
Current Assets	69,400	68,706
Total Assets	79,924	83,924
FUNDS AND RESERVES		
General Fund	57,760	61,896
Family Service Centre (Yishun)	0	-80
Safe and Strong Families – Reunification	0	-6
Sunbeam Place	-1,462	-1,949
Other Reserves	610	1,138
Unrestricted Fund	56,908	60,999
Children's Medical Fund (CMF)	20,475	20,694
ComCare Fund	10	10
Family Service Centre (Yishun)	58	0
Madam Ho Yun Wai Fund	500	500
Professor S.S. Ratnam Memorial Fund	251	255
The Straits Times School Pocket Money Fund	122	41
Other Reserves	-112	-47
Restricted Fund	21,304	21,453
Total Funds and Reserves	78,212	82,452
LIABILITIES		
Other liabilities	322	322
Non-current Liabilities	322	322
Trade and other payables	1,167	957
Other liabilities	223	193
Current Liabilities	1,390	1,150
Total Liabilities	1,712	1,472
Total Funds, Reserves and Liabilities	79,924	83,924

The Society is governed by the Executive Committee which is the final authority and has overall responsibility for policy making and governance. Members of the Executive Committee are volunteers and receive no monetary remuneration for their contribution.

The Society has in place a conflict of interest policy in its Code of Conduct. All members of the Executive Committee and senior management are required to declare their interests annually.

Income and Expenditure Statement

Income	2015 (\$'000)	2016 (\$'000)	% Breakdown of Receipts	
			2015	2016
Donations	14,517	13,064	66.0%	66.9%
Grants	5,759	4,540	26.2%	23.3%
Others	1,707	1,923	7.8%	9.8%
Total Income	21,983	19,527	100%	100%

Expenditure	2015 (\$'000)	2016 (\$'000)	% of Total Income	
			2015	2016
Service Programmes	9,809	11,040	44.6%	56.5%
Fundraising	2,436	2,749	11.1%	14.1%
General and Administration	1,365	1,844	6.2%	9.4%
Publicity and Promotion	245	247	1.1%	1.3%
Total Expenditure	13,855	15,880	63.0%	81.3%
Surplus of Income over Expenditure	8,128	3,647	37.0%	18.7%

Reserves Policy

Singapore Children's Society will raise funds to support our current and future services to reach out to more children, youth and families in need, up to a maximum of five times our projected future gross operating expenses. Such funds do not include funds specified for restricted use.

Auditor: RSM Chio Lim LLP

Key Bankers: CIMB, Credit Suisse, DBS, OCBC and UOB

Annual Remuneration of Top Three Management Staff

Annual Remuneration	Number of Management Staff	
	2015	2016
\$100,001 to \$200,000	2	2
\$200,001 to \$300,000	1	1

Note: Includes basic salary, bonuses, allowances and the employer's contribution to Central Provident Fund.

4.4 Major Donors

\$100,000 and above

CHILDREN'S CHARITIES
ASSOCIATION OF
SINGAPORE
GTOKEN PTE LTD
IN MEMORY OF THE LATE
WANG CHAN FOO
OVERSEA-CHINESE BANKING
CORPORATION LIMITED
SINGAPORE POOLS PTE LTD
SINGAPORE TOTALISATOR
BOARD

\$50,000 to \$99,999

BORNEO MOTORS
(SINGAPORE) PTE LTD
FAR EAST ORGANIZATION
HONG LEONG HOLDINGS
LIMITED
IN MEMORY OF THE LATE
LEONG TAK ENG
IN MEMORY OF THE LATE
TEO ENG TIOK
LAM RESEARCH
FOUNDATION
NOBLE RESOURCES
INTERNATIONAL PTE LTD
SERIAL SYSTEM LTD
YANG HUI XING

\$20,000 to \$49,999

A T GLOBAL INVESTMENT
PTE LTD
AIR LINE PILOTS
ASSOCIATION SINGAPORE
(ALPA-S)
AMERICAN ASSOCIATION OF
SINGAPORE
BANK OF SINGAPORE LTD
CHOO KIM SENG
CHYE JOO CONSTRUCTION
PTE LTD
CMA MENTAL ARITHMETIC
CENTRE PTE LTD
CME GROUP SINGAPORE
OPERATIONS PTE LTD
COFCO AGRI CAPITAL PTE
LTD
CONRAC ASIA DISPLAY
PRODUCTS PTE LTD
FOORD ASSET
MANAGEMENT
(SINGAPORE) PTE LTD
GIMS & ASSOCIATES PTE LTD
HOGAN LOVELLS LEE & LEE
IN MEMORY OF THE LATE
LOO SOON HUA
LAW CHAU LOON ALAN
LEE BON LEONG
LEE RECYCLING

LIEW WING KONG RONALD
LIM LIANG SONG
MINISTRY OF SOCIAL AND
FAMILY DEVELOPMENT
MOHAN K VASWANI
NG KAR LING
OON ALBERT
PAP COMMUNITY
FOUNDATION
RRJ MANAGEMENT (S) PTE
LTD
SAFRA NATIONAL SERVICE
ASSOCIATION
TAKA JEWELLERY PTE LTD
TAN JIT TENG JONATHAN
TAN KAH TONG PAUL
TANG KEE HENG GARY
TECK HIEN ENGINEERING
PTE LTD
THE COFFEE BEAN & TEA
LEAF (S) PTE LTD
TTJ DESIGN & ENGINEERING
PTE LTD
UNITED ENGINEERS LIMITED
VENDA ENGINEERING &
TRADING PTE LTD
WINNER ENGINEERING PTE
LTD
YEO KHEE SONG ROLAND

\$10,000 to \$19,999

ABWIN PTE LTD
ACS MANAGEMENT
CONSULTANTS PTE LTD
AGENCY FOR SCIENCE,
TECHNOLOGY AND
RESEARCH (A*STAR)
ALL ABOUT ED LLP
ALTRUS PTE LTD
ANG MELVIN
ARISE TECH PTE LTD
ASIA EXCEL PTE LTD
B AND B FOONG PTE LTD
(MERIDIAN DENTAL
CENTRE)
BARTLEY SECONDARY
SCHOOL
BENGAWAN SOLO PTE LTD
BROADWAY FOOD CENTRE
(HOLDINGS) PTE LTD
C K HOLDINGS (2003) PTE
LTD
CHAN HIAN SIANG
CHARLES & KEITH
(SINGAPORE) PTE LTD
CHEE WEE KIONG
CHENG MENG FURNITURE
GROUP (PTE) LTD
CHENG WEE HONG
CHEOW KIAN POH GARY
CHEOW KIAN SENG

CHEW YIN SANG DENNIS
CHO KIM WING
CHONG KEE HIONG
CHONG LO LAN PEARLYN
CHU WEI HUA
CHUA BUAN LING ALICIA
CHUA KEE TEANG
CHUA TIAT SIONG
CIVIL TECH PTE LTD
COMMUNITY SERVICE
PROJECTS PTE LTD
CRESTAR ENTERPRISE PTE
LTD
DJAFAR WIDJAJA
DTZ FACILITIES &
ENGINEERING (S) LIMITED
E COMBI SERVICES PRIVATE
LIMITED
EARLY YEARS EDUCATIONAL
SERVICES PTE LTD
EFFISSIMO CAPITAL
MANAGEMENT PTE LTD
EMMA II PTE LTD (EVOLVE
MIXED MARTIAL ARTS)
ETONHOUSE PRE-
SCHOOL PTE LTD (223@
MOUNTBATTEN)
EXPAND CONSTRUCTION
PTE LTD
FORTE EMPLOYMENT
SERVICES PTE LTD
FUJITSU ASIA PTE LTD
GIACOMO CLERICI
GUY HARVEY SAMUEL
HCS ENGINEERING PTE LTD
HERBALIFE INTERNATIONAL
SINGAPORE PTE LTD
HO LEE GROUP PTE LTD
HOE KEE HARDWARE PTE
LTD
HSUEN CHOW PTE LTD
HUP KIONG PTE LTD
IC VISION PTE LTD
IN LOVING MEMORY OF THE
LATE ZHANG YAO MING &
ZHANG YAO BIN
INTER ISLAND MANPOWER
PTE LTD
INTERNATIONAL
ASSOCIATION FOR
SCHOLASTIC EXCELLENCE
ISAAC MANASSEH MEYER
TRUST FUND
ISOTEAM LTD
JOSEPH GRIMBERG
KAREXPARTS PTE LTD
KEN-PAL (S) PTE LTD
KHOO CHWEE NEO
FOUNDATION LTD
KHOO WOOL CHEE JAMES

KOH SWEE CHUAN
LAWRENCE
KWAN YONG
CONSTRUCTION PTE LTD
LAKE VIEW CREDIT PTE LTD
LECO AUTO PTE LTD
LECTRIX ENGINEERING PTE
LTD
LEE FOUNDATION
SINGAPORE
LEE HAN CHEW
LEE SOEK SHEN
LEE TIAM NAM
LEE WEE BUANG
LEE YING
LEGO SINGAPORE PTE LTD
LENG FEI KAREN
LEONG AUTO PTE LTD
LEOW WEI CHANG
LIANG CHUAN (Y) PTE LTD
LIM BOON ENG JULIE
LIM CHER CHYE
LIM GEK ENG
LIM MOI SEW
LIM YOCK KEE
LINHART GROUP PTE LTD
LOKE YUEN KIN RUBY
LONG TIAN CHING
MACRO-INTEGRATION PTE
LTD
MAP PACIFIC PTE LTD
MORTEN INNHAUG
NATIONAL ENVIRONMENT
AGENCY
NG KENG HOOI
NG LI LING
NG LI NA
NSK INTERNATIONAL
(SINGAPORE) PTE LTD
NTUC INCOME INSURANCE
CO-OPERATIVE LIMITED
ODYSSEY THE GLOBAL
PRESCHOOL PTE LTD
OES CONSTRUCTION PTE
LTD
ONG POH LEONG RONNIE
OVERSEAS ACADEMIC LINK
PTE LTD
PALM BEACH SEAFOOD
RESTAURANT PTE LTD
PANASONIC SINGAPORE
PEGASUS ENGINEERING &
TRADING PTE LTD
PLAYBOX DISTRIBUTION
PTE LTD
PNB PTE LTD
POWER PARTNERS PRIVATE
LIMITED
PRACTICAL SOLUTION PTE
LTD
QCD TECHNOLOGY PTE LTD

RESOURCES FREIGHT PTE LTD	\$2,500 to \$9,999	CENTIFORCE INSTRUMENTS PTE LTD	CORNERSTONE WAREHOUSING AND LOGISTICS PTE LTD
RF360 SINGAPORE PTE LTD	3D NETWORKS SINGAPORE PTE LTD	CHABTINI ELIAS GEORGES	CORNING SINGAPORE HOLDINGS PTE LTD
RSM CHIO LIM LLP	AASTAR PTE LTD	CHAN HEAN KHEONG	COWAY MARINE SERVICES PTE LTD
S. CHANDRA DAS	ACTIVE GLOBAL INTERIOR PTE LTD	CHAN HENG KIAT CUTHBERT	CROWN CONSTRUCTION PTE LTD
SANCHOON BUILDERS PTE LTD	ADVANCE WATERPROOFING & CONSTRUCTION PTE LTD	CHAN SEK KEONG	CWT LIMITED
SATIADHI VINA	ADVANCED CERAMICS ENGINEERING PTE LTD	CHAN SHI-EN JOANNA	D-RON SINGAPORE PTE LTD
SEMBAS (ASIA) TRADING PTE LTD	AHE PTE LTD	CHAN SWEE YEE	DABO CORPORATION PTE LTD
SEMICONDUCTOR COMPONENTS INDUSTRIES SINGAPORE PTE LTD	AITBIOTECH PTE LTD	CHAN WEI CHUNG	DAVID BLOOMFIELD
SHINERS FACILITIES PTE LTD	ALCARE PHARMACEUTICALS PTE LTD	CHARITIES AID FOUNDATION AMERICA	DEUTSCHE BANK AG
SHUN ZHOU HARDWARE PTE LTD	ALCO SUNSHADE PTE LTD	CHAY OH MOH	DIEU ENG LUKE
SINGAPORE DISCOVERY CENTRE LTD	ALDRICH OFFICE FURNITURE & PROJECTS PTE LTD	CHEA BENG HAI	DND HOLDINGS PTE LTD
SINGAPORE PETROLEUM COMPANY LIMITED	AM GLOBAL PTE LTD	CHEE KUM CHONG PETER	DNIV SYSTEMS PTE LTD
SOCIETY OF PROJECT MANAGERS	ANG NAM HENG JAMES	CHEN CHIH AN ANNE	DORNIER MEDTECH GMBH
SOH ENG BENG	ANG SOO HANG	CHEN I-CHOU	DR WARREN LEE'S PAEDIATRICS GROWTH & DIABETES CENTRE PTE LTD
SOH KIM PHEOH	APP SYSTEMS SERVICES PTE LTD	CHEN LIFEN	DREW & NAPIER LLC
STAR LEARNERS GROUP PTE LTD	APPLIED MATERIALS SOUTH EAST ASIA PTE LTD	CHENG HONG WING ALFRED	E.ID PROJECTS PTE LTD
SUNNIC PTE LTD	ARROWCREST TECHNOLOGIES PTE LTD	CHEONG BEEN KHENG	EATZ CATERING SERVICES PTE LTD
TAN CHENG SOO EDDIE	ASCENDAS LAND SINGAPORE PTE LTD	CHEONG SHUAN PEI	EBAOTECH INTERNATIONAL PTE LTD
TAN CHYE TECK	ASDOR SINGAPORE PTE LTD	CHEONG SIM ENG	EMC COMPUTER SYSTEMS (SOUTH ASIA) PTE LTD
TAN EDWIN	ASHOK SAMUEL	CHEW CHEE KEONG	ENGRO CORPORATION LIMITED
TAN SUEE CHIEH	BALESTIER HILL SECONDARY SCHOOL	CHEW KAH CHUAN	EPICHEM INTERNATIONAL PTE LTD
TANG CHUAN ANN JASON	BAMBANG MOERWANTO	CHEW KIAN SENG PAUL	ESA ELECTRONICS PTE LTD
TAY BUAN CHUAN MICHAEL	BARRIER CONTRACTING	CHEW ZHI QIN	ESTATE OF WEE AIK KOON
TEO CHEE HEAN	BARRY RITCHIE	CHIA HWEE MING	EW PROPERTIES PTE LTD
TEO SENG SAN	BDO LLP	CHIA SOO HIEN	EX PROOF SOLUTION PTE LTD
THAM KUM FEI ALAN	BEEBEE BTE NMA LATIFF ARFAT	CHIANG HOCK SENG PATRICK	EXCEL PRECAST PTE LTD
TIA AH SIEW	BEN CHING ENGINEERING PTE LTD	CHIN FONG METAL PTE LTD	EXPATS FURNITURE RENTAL PTE LTD
TONG ENG BROTHERS PTE LTD	BENGAL TIGER LINE PTE LTD	CHIN HANG PING	FANEVILLE PTE LTD
V3 CONSTRUCTION PTE LTD	BENWIN SINGAPORE PTE LTD	CHIN JER GAN JONATHAN	FEINMETALL SINGAPORE PTE LTD
VALVES.COM PTE LTD	BERNAND LLOYD FERNANDO	CHIN KOOI YIN	FENG MING CONSTRUCTION PTE LTD
VICTORY FAMILY CENTRE LTD	BERRIES WORLD OF LEARNING SCHOOL (TPCL) PTE LTD	CHIONH CHYE KHYE	FOO CHECK FOCK
VIPLAS ENGINEERING PTE LTD	BLUETEL NETWORKS PTE LTD	CHIRON FLIGHT SERVICES PTE LTD	FOO TAI KIAT
WANG FU JIANG	BPA AUSTRALASIA PTE LTD	CHOK SOO HOON MILDRED	FRONT PAL MACHINERY SERVICES PTE LTD
WOH HUP (PRIVATE) LIMITED	BRIAN HOLT GAMBRILL	CHONG HOW TZEK	FS CHILLI'S
WONG LAWRENCE	BRIDGEWATER ASSOCIATES LP	CHONG POH SOON	FUHUA SECONDARY SCHOOL
WONG SIEW YENG	BROADWAY INDUSTRIAL GROUP LIMITED	CHONG SOO LOI & GOH SOOK LING	FUJI XEROX SINGAPORE PTE LTD
WORLDSHARE PTE LTD	BURHAN SUFRI	CHOO LEE HENG KELVIN	FUNG JEAN
YAN CHAO XIONG	C K T THOMAS PTE LTD	CHOO TAT HOONG	FUTURISTIC STORE
YAP KEN YONG	CARLTON GLASS ENTERPRISE PTE LTD	CHOW JOO MING	FIXTURES PTE LTD
YUVABHARATHI INTERNATIONAL SCHOOL PTE LTD		CHOW KWOK SOON	GAURAVARAM N.C. SAILESH
ZHI ZHEN TAN DAO XUE HUI (SINGAPORE)		CHOW PEI PEI CINDY	
ZIEHL-ABEGG SEA PTE LTD		CHUA HAI SIEW AMBROSE	
		CHUA KENG HOCK	
		CHUGAI PHARMABODY RESEARCH PTE LTD	
		CHUNG CHUN YEE JOHN	
		CHUNG LAI LENG RUTH	
		CHUNG SEOW LIM	
		CHUNG SOOK YEE	
		CISCO SYSTEMS (USA) PTE LTD	
		CNS ENGINEERING	
		COE MARKETING (S) PTE LTD	
		COFCO RESOURCES PTE LTD	

GECK HIANG TEE
 GHOSH ABHIJIT
 GIC PRIVATE EQUITY &
 INFRASTRUCTURE
 GIRAFFE CONSULTING ASIA
 PTE LTD
 GLASS POINT
 CONSTRUCTION PTE LTD
 GLOBAL HYDRAULICS PTE
 LTD
 GLOMAR HOLDINGS PTE
 LTD
 GNS STORAGE PTE LTD
 GOH FRANCIS
 GOH HUI HUI JOY
 GOH IRENE
 GOH KIAT LIAN
 GOH LI CHING BRIDGET
 GOH SZE CHENG
 GOH TECK JIN
 GOH TOH WEE
 GOLDMAN SACHS
 (SINGAPORE) PTE
 GOPAL CHAND ANAND
 GOVIND RAMANATHAN
 GWEE SIEW PING
 HABEEBUL RAHMAN S/O
 SAHUL HAMEED
 HAI SING CATHOLIC
 SCHOOL
 HANGCHI KEVIN
 HANSON SIMON JAMES
 HASNIMAH BINTE JUHARI
 HEC ELECTRICAL &
 CONSTRUCTION PTE LTD
 HENDRICKS SUTIONO
 HENG SIEW ENG
 HEPTAGON ADVANCED
 MICRO OPTICS PTE LTD
 HERMES SINGAPORE
 (RETAIL) PTE LTD
 HIANG FOO SIANG TEMPLE
 HITACHI DATA SYSTEMS
 PTE LTD
 HKT GLOBAL (SINGAPORE)
 PTE LTD
 HO BEE FOUNDATION
 HO ENG KWANG DANIEL
 HO HIN TIN
 HO LAI MEI
 HO LIAN LEE
 HO SOOK YUIN JESSICA
 HUANG YU DEVELOPMENT
 PTE LTD
 HUARONG ARTS & CRAFTS
 PTE LTD
 HUAWAI INTERNATIONAL
 PTE LTD
 HUBER'S PTE LTD
 HUNG KING CHUNG

I2R CONSULTING &
 ENGINEERING SERVICES
 PTE LTD
 ID ARCHITECTS PTE LTD
 IDD INTERIOR DESIGN PTE
 LTD
 IKANO RETAIL ASIA (IKEA
 TAMPINES)
 INFANTINO ENTERPRISE
 PTE LTD
 INSEAD
 INTEGRATED FOOD
 CONCEPTS PTE LTD
 INTERRUPTIVE
 COMMUNICATIONS 360
 PTE LTD
 INTERRUPTIVE
 COMMUNICATIONS PTE
 LTD
 IOURI VERCHOK
 JACK INVESTMENT PTE LTD
 JAMES PERINPANAYAGAM
 JD INT'L TRADING PTE LTD
 JEAN SABRIER BERNARD
 JESSEN JOHANN HEINRICH
 JIAO GUAN XIONG
 JINGKE TECHNOLOGY PTE
 LTD
 JIT KEONG TRADING CO
 JOHN WHILE SPRINGS (S)
 PTE LTD
 K CHAN SHIP CHANDLERS
 KANG AUH CHEW AND CHIN
 YEE KEANG
 KAO SINGAPORE PTE LTD
 KEONG HONG
 CONSTRUCTION PTE LTD
 KIAN SENG FRESH PRODUCE
 PTE LTD
 KOH CHAY YONG ANGELA
 KOH CHOON HUI
 KOH KIM KOON KAYDEN
 KOH LI CHOO
 KOK PIN CHIN STANLEY
 KOO ALVIN
 KUAH MEI YIN
 KUOK (SINGAPORE) LIMITED
 KWAN HON WENG
 KWANG WAH ENGINEERING
 PTE LTD
 KWANG WEE WEN
 KWEE KIANG CHENG
 KWOK EVELYN
 KWOK FOOK THONG
 KWOK KIAN HEE
 LAI CHING CHUAN
 LAI EILEEN
 LAI SIONG LEONG
 LAM CHUE FUN
 LAM KIM FAI
 LAU MENG HWA DAVID

LAW JU LI JONATHAN
 LEE AIK TIONG
 LEE BENG HOOI
 LEE CHAI YING
 LEE CHIN ENG
 LEE CHOON YONG JOSHUA
 LEE HONG KEOW
 LEE HOOD YEW ALFRED
 LEE HUNG YOUNG
 LEE MO CHENG @ MIKE LEE
 LEE SIEW HUA
 LEE SOO HIANG MADELEINE
 LEE TZU HOOI
 LEE WAN CHOY
 LEE WEI MUN EDMUND
 LEE YOKE KHENG
 LEK ZOE
 LEN HOLDING N.V.
 LEO CHUN KONG
 LEONARD P BESCHIZZA
 LEONG PENG KUEN
 LEONG WAI LENG
 LEONG WAI PING
 LIANY JUWONO
 LIH MING CONSTRUCTION
 PTE LTD
 LIM CHAP HUAT
 LIM CHEE KOK ROBERT
 LIM CHIEW SEN
 LIM LAI AN
 LIM LAM SENG
 LIM LI HOON
 LIM MUI PING
 LIM NANCY
 LIM SIANG FONG ERIC
 LIM SIEW FONG PAULA
 LIM SU-CHING VALENCIA
 LINN YEH CHING
 LOKE WAI YIN
 LOO ESTHER
 LOOI KWONG LEONG
 RAYMOND
 LOW CHI HEONG
 LOW KIM SUN
 LOYANG TUA PEK KONG
 LS2 DESIGN CONCEPT
 LSW CONSULTING
 ENGINEERS PTE LTD
 LUA ER LAINE
 MADHAVAN PETER
 MANN + HUMMEL FILTER
 TECHNOLOGY (S.E.A.)
 PTE LTD
 MARKHAM AGRO PTE LTD
 MARS FOODS, INC
 (SINGAPORE BRANCH)
 MATSUO RESTAURANT PTE
 LTD
 MAVENTREE TECHNOLOGY
 PTE LTD

MAVERICK SERVICES (S) PTE
 LTD
 MEGATON SHIPPING PTE
 LTD
 MELLFORD PTE LTD
 MICRO-FAB ENGINEERING
 PTE LTD
 MITSUBISHI ELECTRIC ASIA
 PTE LTD
 MITSUBISHI UFJ TRUST
 INTERNATIONAL LIMITED
 MJ VEGOIL SERVICES (S)
 PTE LTD
 MM3 SYSTEMS PTE LTD
 MOWE NICHOLAS GEORGE
 DELANEY
 MR PEOPLE CARE FUND
 MULTI GRACE PTE LTD
 MY GYM SINGAPORE PTE
 LTD
 NANYANG POLYTECHNIC-
 SIDM
 NANYANG PRIMARY
 SCHOOL
 NATURE VEGETARIAN
 DELIGHTS PRIVATE
 LIMITED
 NCL HOUSING PTE LTD
 NCS PTE LTD
 NEO BI SOH
 NEO HWEE LIANG ANGELINE
 NEX CORPORAITEIT PTE LTD
 NG HSIAO PIAU
 NG SIEW HIANG FELICIA
 NG WEI HONG
 NICHOLAS NARAYANAN
 NTUC FAIRPRICE
 FOUNDATION LTD
 NTUC LINK PRIVATE LIMITED
 NUS STUDENTS SCIENCE
 CLUB
 OMNI ENGINEERING &
 TRADING PTE LTD
 ONG BENG GUEK
 ONG BENG HUAT
 ONG BENG WAN
 ONG CHEOW KHENG
 ONG ENG HIAN
 ONG SIEW CHOO
 OPERA ESTATE PRIMARY
 SCHOOL
 PAMELA ALEXANDRA
 PAP COMMUNITY
 FOUNDATION (KEAT
 HONG BRANCH)
 PARIMAL KANTI BAG
 PAT'S SCHOOLHOUSE PTE
 LTD (SEMBAWANG)
 PHUAH MIN KIANG
 PICHET JAENSUBHAKIJ
 PNG TIONG HAI

POA KHENG BEE	SKY CREATION DESIGN PTE LTD	TAN KIM PEI	WILSON CHIA FENG QUAN
POH CHENG YONG JAMES	SKYDE ENGINEERING PTE LTD	TAN KOO CHUAN	WING SHIP MARINE SERVICES PTE LTD
PRO-MATRIX PTE LTD	SLK ENGINEERING PTE LTD	TAN MENG HOR FREDDIE	WONG ADRIAN
PROCTER & GAMBLE INTERNATIONAL OPERATIONS SA SINGAPORE BRANCH	SMS MACHINERY (S) PTE LTD	TAN MUI NGOH MARY	WONG HAI TOR NIGEL
PROPEL AUTO PARTS PTE LTD	SNG BENJAMIN	TAN PECK YEN	WONG HANSEN
PTC SYSTEM (S) PTE LTD	SOCIETE DES MATIERES PREMIERES TROPICALES PTE LTD	TAN PUAY HIANG ROSEMARY	WONG HONG CHING
PUA JENNIFER	SOH BEE HWONG NANCY	TAN SZE WEI	WONG POH SWAN
QI HENG CONSTRUCTION PTE LTD	SOH KIM CHYE DAVE	TAN TECK HOWE	WONG PUI YING
QUANTIQ INTERNATIONAL PTE LTD	SOH YUAN CHEN	TAN YEE LIONG EVAN	WOON WUI JIN
RAMCHAND ANJALI MOHAN	SONES CONSULTANCY AND SERVICES LLP	TANG KELVIN	WU JUAN
RAO GUOZHONG	SOOI KUAN TAN	TAOIST SAN QING GONG (SINGAPORE)	YAHYA ABDULHUSSAIN LUKMANJI SAIF CHARITY TRUST
RECYCLE POINT PTE LTD	SOUTH FORWARD CONSTRUCTION PTE LTD	TAY CINDY	YANG EQUIPMENT PTE LTD
RENEWAL AESTHETICS PTE LTD	SPIDERLIFT ASIA PTE LTD	TAY MING LI CLARA	YANGZHENG FOUNDATION
RICO ENGINEERING WORKS PTE LTD	ST JOSEPH'S INSTITUTION JUNIOR	TAY THIAM SONG	YANGZHENG PRIMARY SCHOOL
RMZ OILFIELD ENGINEERING PTE LTD	STAR COACHING AND CONSULTANCY PTE LTD	TAY WEI HAN NICHOLAS	YAP CHEE YUEN
ROGER CHAN KUM ONN	STARHUB LIMITED	TEE JYH ENG DENNIS	YAP KHENG WAH
ROLLS-ROYCE SINGAPORE PTE LTD	STEPPE CAPITAL PTE LTD	TEO AI CHOO BEBE	YAP SHU MEI
RUBINA WATCH COMPANY PTE LTD	STRAITS CONSTRUCTION SINGAPORE PTE LTD	TEO ENG CHONG	YAPP MATTHEW
RUTLEDGE OMNI SERVICES PTE LTD	STRATEGIC MARKETING (S) PTE LTD	TEO JEREMIAH	YAU POH YONG
S-ONE ENGINEERING PTE LTD	SUMITOMO MITSUI BANKING CORPORATION SINGAPORE BRANCH	TEOW HANG SENG	YEO CHEE PENG DAVID & KWEK GEOK LUAN
SAN-EE ART GALLERY PTE LTD	SUMMIT CATERING SERVICES PTE LTD	THAN CHUNG KIAT	YEO KONG CHUAN
SAPPHIRE AVIATION SERVICES PTE LTD	SWEE BUILDERS PTE LTD	THE SANDWICH SHOP PTE LTD	YEO LIAN SIM
SAS INSTITUTE PTE LTD	SWEE MEI LEE	THE WHITE RABBIT PTE LTD	YEO SIEW KHOON RICHARD
SEAH LONG SENG	SWEE SUM LEONG	THOMAS GOH TOH WEE	YEO SIEW LUAN
SEAH SIEW LIN STACY	SYMASIA SINGAPORE FUND - C PLUS V FOUNDATION	THOMAS JOSEPH LIM KIM GUAN	YEO YEE HAN
SEE LAY WEE	SYNOPSISYS (SINGAPORE) PRIVATE LIMITED	THOMSON MEDICAL PTE LTD	YEOW AIK LIANG DANIEL
SEET IRIS	TAI SEOW WOI TONY	THOMSON SHIN MIN FOUNDATION	YIXIN PRECISION ENGINEERING PTE LTD
SHA CECILIA	TAI TAK ESTATES SENDIRIAN BERHAD	TO MARGARET	YONG JENNIFER
SHANG ARCHITECTS	TAI YOCK LIAN	TOA PAYOH SEU TECK SEAN TONG	YONG SEOW NAM
SHIOW SOU CHING	TALREJA MANOJ NANDLAL	TOH ENG KUI	YUE SHUNG SHEUM
SIA BEE LENG	TAN AIK NA	TOLL LOGISTICS (ASIA) LTD	ZHANGDE PRIMARY SCHOOL
SIEW KHIN WAI	TAN BEE HONG	TOP INTERNATIONAL HOLDING PTE LTD	ZHONGGUO REMITTANCE PTE LTD
SIGNODE SINGAPORE PTE LTD	TAN BOON POH	TOSHIBA ASIA PACIFIC PTE LTD	
SILICON GRAPHICS PTE LTD	TAN CHAI HEAH	TRADE PROMOTERS INTERNATIONAL PTE LTD	
SIM HOCK CHYE RYAN GERARD	TAN CHEE CHENG SHANN	TWENTY-TWENTY TECHNOLOGY PTE LTD	
SIN CHIH PONG	TAN CHIEN YI	UOL PROPERTY INVESTMENTS PTE LTD	
SINGAPORE PRESS HOLDINGS LTD	TAN CHOON MING	URSCHEL ASIA PACIFIC PTE LTD	
SINGAPORE TELECOMMUNICATIONS LTD	TAN CHOR WAH	VELU MUTHUSAMY SARAVANAN	
SINGEX HOLDINGS PTE LTD	TAN EDDY	VISHAMKAR TIKAMDAS ADNANI	
	TAN HOCK LEONG MICHAEL	WAN SIEW HOONG	
	TAN HUEY KHIANG	WAN SIOK HONG	
	TAN HWEE KWANG	WANG CHANG LI	
	TAN JIEW SIN AUGUSTINE	WANG KEITH	
	TAN JOO LAN	WEBSPARKS PTE LTD	
	TAN KEONG KEEN ANDREW	WEE SAMUEL	
		WIE SAE JEONG	

**Donations-in-Kind
\$10,000 and above**

LEGO SINGAPORE PTE LTD
SINGAPORE AIRLINES LIMITED

4.5 Our Accolades

- Charity Transparency Awards 2016
- President's Award for Social Impact 2014
- NCSS Outstanding VWO Award in Innovation (Special Mention) 2010
- Singapore Quality Class Award 2010
- Singapore Prestige Brand Award (Special Merit) 2009
- NVPC Non-Profit Organisation Award 2004
- Asia Pacific NGO Award (3rd Runner Up) 2004
- UNAS Most Outstanding Civic Organisation of Singapore Award 1982 and 1984

This page is intentionally left blank.

SINGAPORE CHILDREN'S SOCIETY

CORPORATE OFFICE

298 Tiong Bahru Road #09-05 Central Plaza
Singapore 168730
Tel: 6273 2010 Fax: 6273 2013

OUR SERVICE CENTRES

Children Service Centre

Block 529 Bedok North Street 3
#01-570 Singapore 460529
Tel: 6448 6658 Fax: 6448 9896

Family Service Centre (Yishun)

Block 107 Yishun Ring Road
#01-233 Singapore 760107
Tel: 6753 7331 Fax: 6753 2697

Jurong Youth Centre

DEN @ JYC
Block 554 Jurong West Street 42
#01-349 Singapore 640554
Tel: 6563 0593

GIG @ JYC

Block 552 Jurong West Street 42
#01-321 Singapore 640552
Tel: 6566 6989 Fax: 6566 6386

Research and Outreach Centre

9 Bishan Place Junction 8
#05-02 Singapore 579837
Tel: 6358 0911 Fax: 6358 0936

RoundBox @ Singapore Children's Society

OnePeople.sg
381 Toa Payoh Lorong 1
#01-12 Singapore 319758
Tel: 6259 3735 Fax: 6255 7106

Student Care Centre (Henderson)

Block 129 Bukit Merah View
#01-174 Singapore 150129
Tel: 6278 7856 Fax: 6278 0191

Student Service Hub (Bukit Merah)

Block 91 Henderson Road
#01-112 Singapore 150091
Tel: 6276 5077 Fax: 6276 5075

Sunbeam Place

28 Hong San Terrace
Singapore 688247
Tel: 6462 3477 Fax: 6462 3371

Talks and Workshops Programmes Centre

Block 107 Yishun Ring Road
#01-233 Singapore 760107
Tel: 6481 5913 Fax: 6481 5208

VOX @ Singapore Children's Society

Block 44 Chai Chee Street
#01-108 Singapore 461044
Tel: 6443 4139

Youth Service Centre (Toa Payoh)

Block 109 Toa Payoh Lorong 1
#01-316 Singapore 310109
Tel: 6253 1124 Fax: 6256 9443

Appropriate Adult Scheme for Young Suspects

Email: aays@childrensociety.org.sg

Children's Medical Fund

Tel: 6481 5913

Tinkle Friend

Helpline: 1800 2744 788
Online Chat: www.tinklefriend.com


General Enquiries

Email: info@childrensociety.org.sg

 www.childrensociety.org.sg

 [SingaporeChildrensSociety](https://www.facebook.com/SingaporeChildrensSociety)

 [SgChildrenSoc](https://twitter.com/SgChildrenSoc)

 [SgChildrenSoc](https://www.instagram.com/SgChildrenSoc)

OUR MICROSITES

- <http://csewdirectory.childrensociety.org.sg>
- <http://preventchildabuse.childrensociety.org.sg>
- www.1000e.org.sg
- www.1000p.org.sg
- www.bullyfree.sg
- www.walkforourchildren.sg